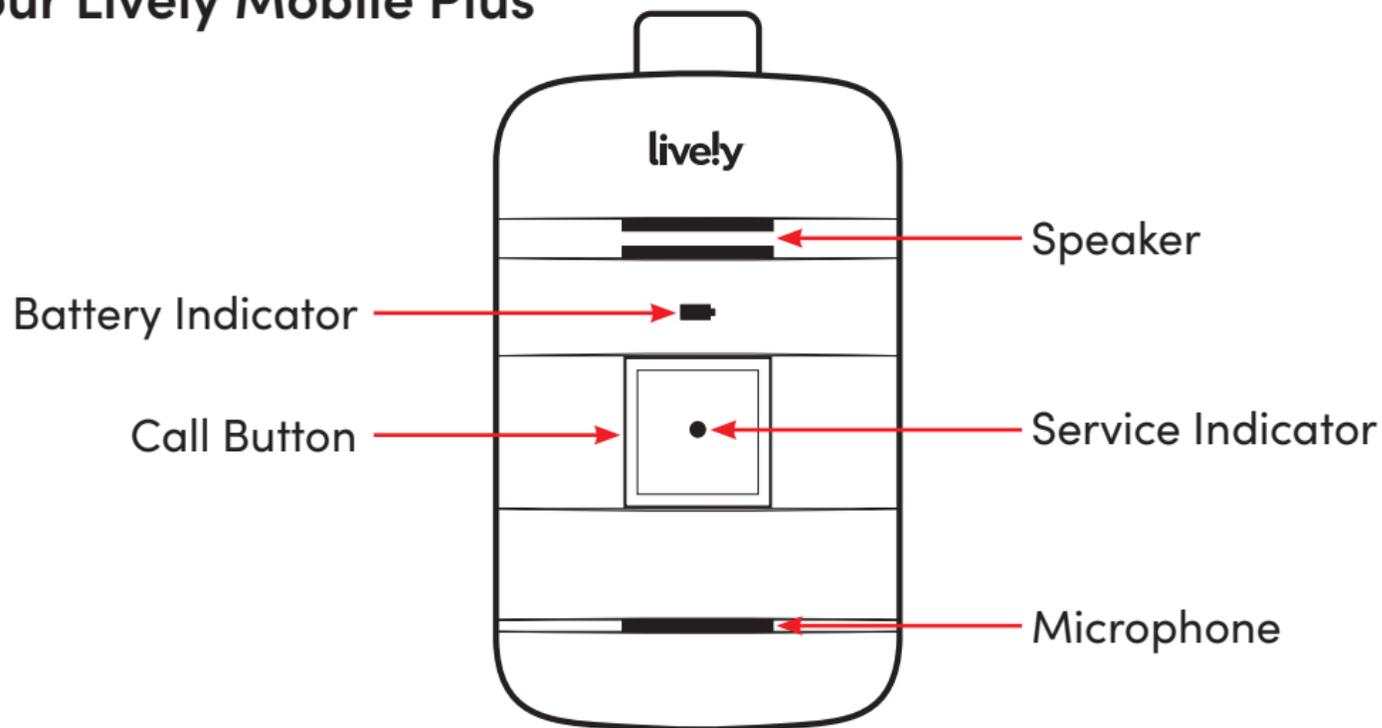
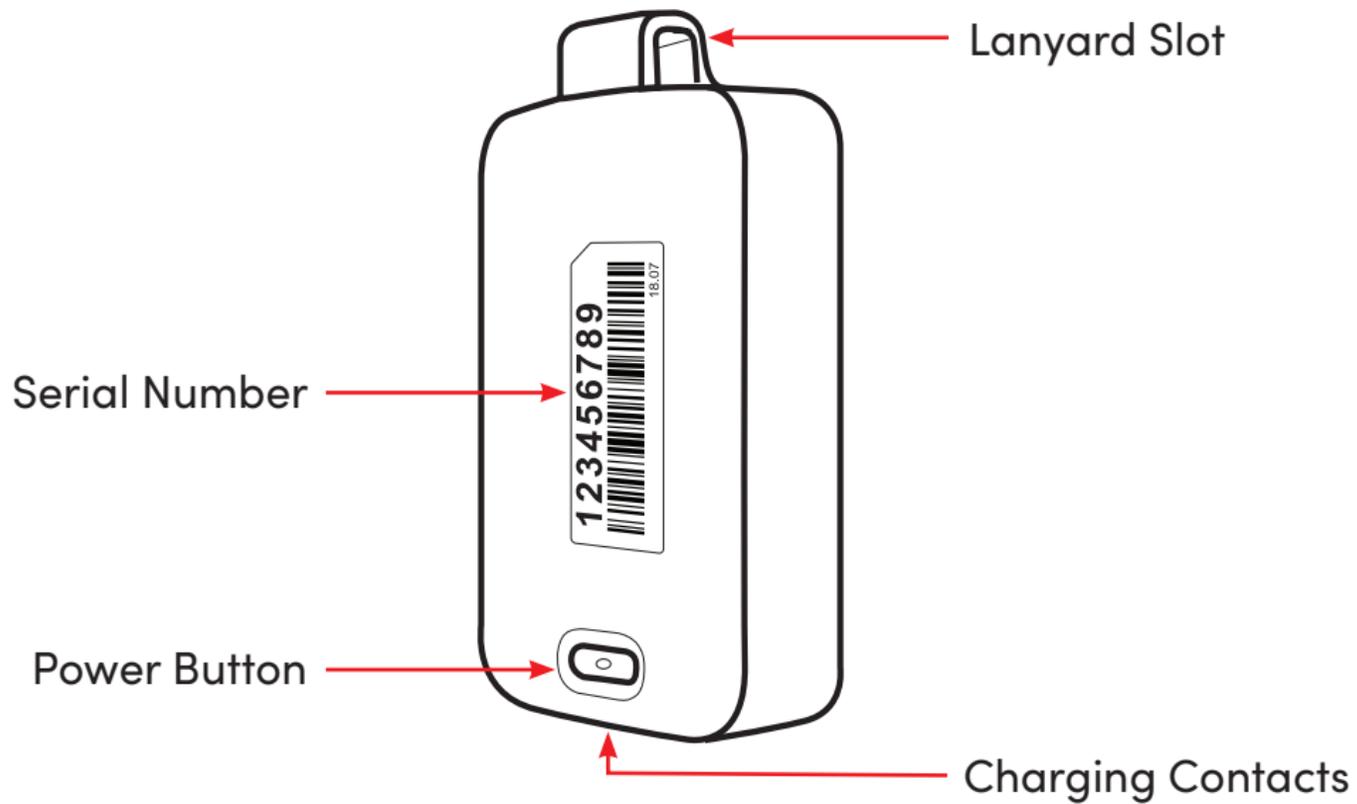


Quick Start Guide

lively™ mobile+

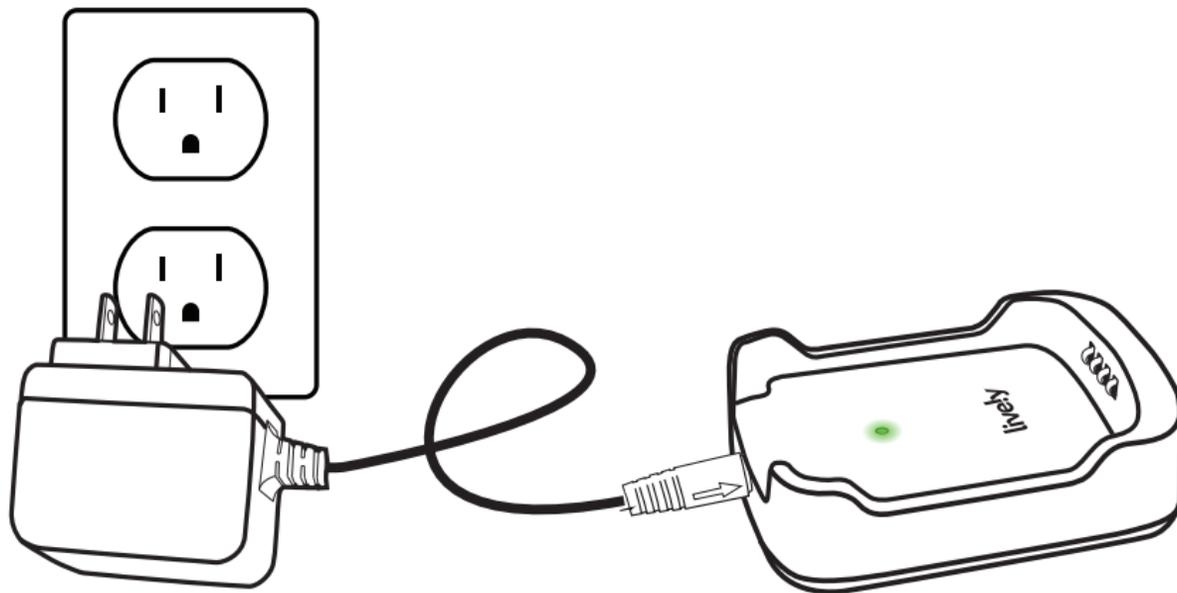
Your Lively Mobile Plus





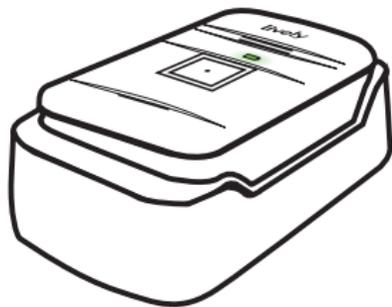
Set Up Your Charging Dock

Plug in your charging dock. The power indicator will illuminate green.



Power On Your Lively Mobile Plus

1. Lower your Lively Mobile Plus into the charging dock.
2. Please follow audible instruction from your device. The setup process will take several minutes.
3. Please contact **Customer Care (1-800-733-6632)** in case of any setup issue.



Using Your Lively Mobile Plus

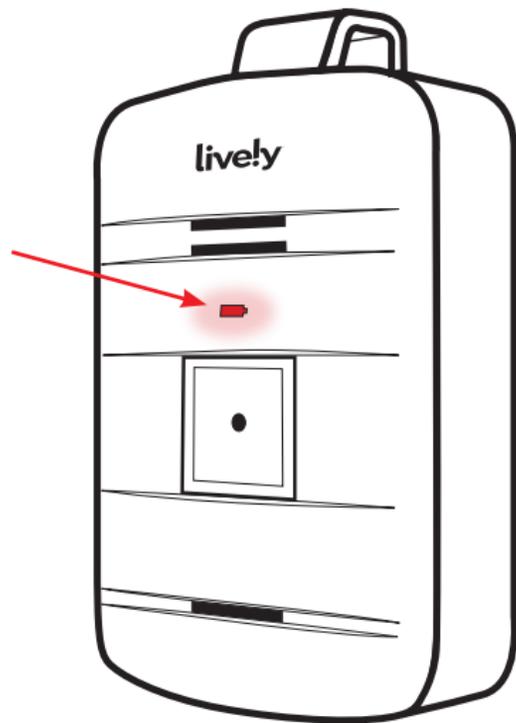
- **Call Lively™ Urgent Response** (for help in any situation): Press the Call Button briefly
- **Call 911** (in case of a critical emergency): Press and hold the Call Button for 5 seconds



When to Charge Your Lively Mobile Plus

We recommend charging each night when you go to bed.

When the battery is low, the **Battery Indicator** will flash red.



Lively™ Fall Detection (Available with select Lively Health and Safety Plans)

- Wear Lively Mobile Plus around the neck (as shown) with the included Fall Detection Lanyard
- Fall Detection feature will not work with other accessories
- Fall Detection does not detect 100% of falls. Users should always push their button when they need help, if possible.

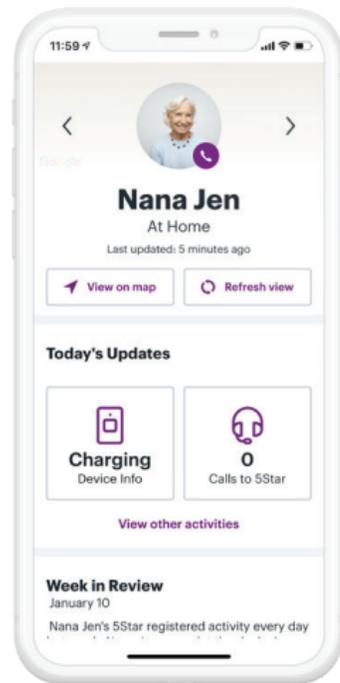


Lively™ Link app (Available with select Lively Health and Safety Plans)

The Lively Link app keeps your loved ones informed about your health and safety. Caregivers will receive:

- Emergency Alert when Urgent Response is called
- Location Information
- Device and Battery Status

Download from the App Store or Google Play Store



Useful Tips

- Contact **Urgent Response** for emergencies or non-emergencies, 24/7
- Contact **Urgent Care** to speak with Registered Nurses and Doctors without an appointment, 24/7 (Available with select Health and Safety Plans)
- Your Lively Mobile Plus is **waterproof** and can be worn in the shower. Waterproof rated for up to 3 feet for up to 30 minutes
- If you cannot locate your Lively Mobile Plus, please call **Customer Care (1-800-733-6632)**

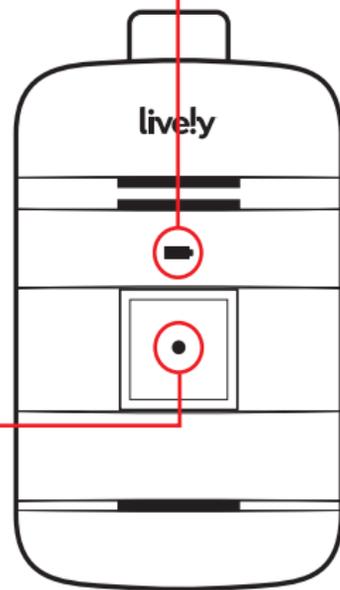
About the Indicator Lights

Battery Indicator

Color	Pattern	Meaning
Off	None	Battery does not require charging or the device is powered off
Green	Solid	Battery is fully charged; ready to use
Green	Flashing	Battery is charging
Red	Flashing	Battery is low; needs to be charged

Service Indicator

Color	Pattern	Meaning
Green	Flashing	Good cellular coverage; ready to use
Red	Flashing	No cellular coverage; try another location





To learn more, visit [lively.com/Support](https://www.lively.com/Support)