

All-new

lively[®]
mobile 

THE HIGHEST STANDARD IN
MOBILE MEDICAL ALERTS.



greatcall.

LEADING THE WAY IN MOBILE HEALTH & SAFETY.

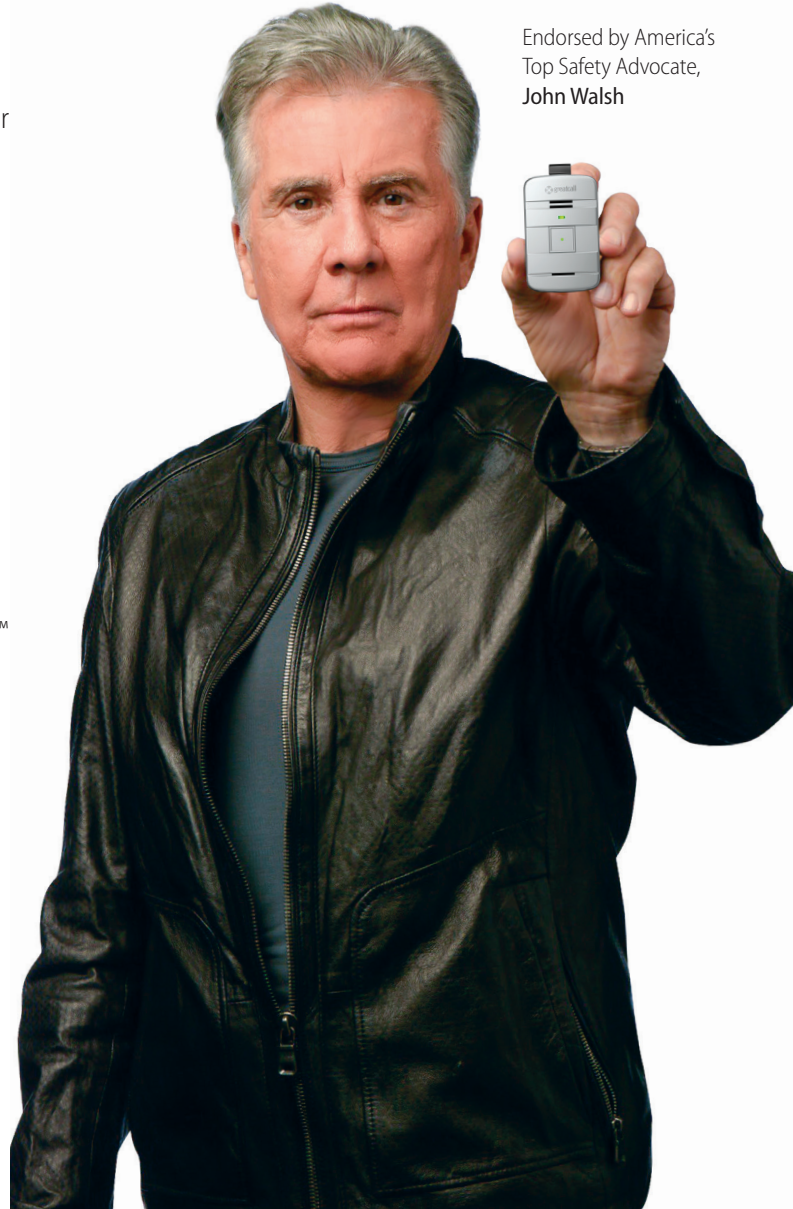


At GreatCall®, we understand your desire to maintain your independence. That's why we offer easy-to-use products and innovative services to help enhance your well-being and ensure your safety wherever you go.

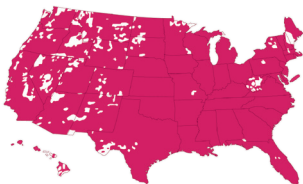
While most medical alert devices only work inside the home or require a separate base unit, the all-new Lively® Mobile Plus works wherever you need it. It's an all-in-one device with a two-way speaker that works like a mini cell phone.

GreatCall offers affordable packages with exclusive health and safety services to fit your needs. Choose from the Basic, Preferred or Ultimate Health & Safety Package with your Lively Mobile Plus to get exclusive services like unlimited access to nurses and doctors, Fall Detection, and the award-winning GreatCall Link™ app. With no contracts or cancellation fees, you can switch plans at any time. And the Lively Mobile Plus is powered by the nation's largest, most reliable 4G LTE network, so you can get help anywhere, 24/7.

Endorsed by America's Top Safety Advocate,
John Walsh



Nationwide Coverage



THE MOST AFFORDABLE MOBILE MEDICAL ALERT SYSTEM YOU CAN BUY.

5Star® Service on the new Lively Mobile Plus is the most affordable mobile medical alert service you can buy. With Health & Safety Packages as low as \$24⁹⁹ per month, you could save over \$200 per year in monthly fees compared to other mobile medical alert systems.

Simply press the button on the Lively Mobile Plus to be connected immediately with an IAED (International Academies of Emergency Dispatch) certified 5Star Agent. With a powerful two-way speaker and enhanced GPS accuracy, Agents confirm your location, assess the situation, and get you the help you need. The Lively Mobile Plus will also automatically contact 5Star Service for help when a fall is detected. And, because it's powered by the nation's largest, most reliable 4G LTE network, it can be used anywhere you go.

With the small and discreet Lively Mobile Plus, one device does it all. There is no additional equipment to buy or install, and there are no contracts to sign or cancellation fees.

Service as low as
\$24⁹⁹
month¹

★ "Fastest Call Response Time."
Independent review on Dignified.com, 2017.



Actual size

- 24/7 access to certified Agents
- Fastest call response time
- Enhanced GPS accuracy
- Most reliable coverage
- Fall Detection available
- Waterproof
- Powerful speaker
- Lightweight
- No landline required



Compatible with GreatCall Link app

Technical Specifications

Dimensions (excluding lanyard loop)
2.63"H x 1.67"W x 0.65"D

Weight
1.98 oz.

Fall Detection
Built-in (enabled with Ultimate Health & Safety Package)

GPS
Built-in GPS with Qualcomm® IZat™, plus WiFi augmentation

Speakerphone
Two-way communication with 5Star Service and 9-1-1

Indicators
Battery and service LEDs, audible tones

Battery Capacity
Rechargeable lithium-ion
930 mAh

Bluetooth
Yes, v4.1

Waterproof
IPX7 (submersion in 3.3 ft. of water for up to 30 minutes)

Included Accessories
Charging Dock, Accessory Clip, Magnetic Lanyard, User Guides

Range
Mobile, where cell phone service is available in the U.S.

Color
Silver

WHY CHOOSE THE NEW LIVELY MOBILE PLUS:

5Star Agents

Awarded fastest call response time, 5Star Service provides easy and reliable access to IAED-certified Agents. Trained in CPR and other emergency procedures, 5Star Agents can assist you with any uncertain or unsafe situation, 24 hours a day.



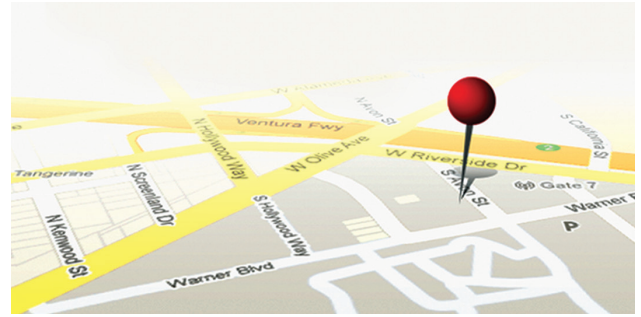
Personal Profile

The secure information you choose to provide in your Personal Profile empowers your 5Star Agent with critical details like your medical information and emergency contacts to provide faster and potentially life-saving assistance.

Your personal profile is secured by an SAS 70 Type II Certified data center and is only shared with first responders in the event of an emergency.

Enhanced GPS Technology

Agents use enhanced GPS technology, location analysis, and information you provide in your Personal Profile to confirm your location and get you the help you need.



Get Help Anywhere You Go

The Lively Mobile Plus is easy-to-carry and easy-to-use with one device that can connect you to help from anywhere that has cellular coverage.



From the creators of the original 5Star Responder®

GETTING HELP IS AS EASY AS 1-2-3 WITH 5STAR.

1



One-Touch

Press the button to establish two-way communication with an IAED-certified 5Star Agent.

2



5Star Agents

An Agent will confirm your location, assess the situation and get you the help you need by using enhanced GPS technology and the information in your Personal Profile.

3



Help, 24/7

Agent will stay on the line with you until your situation is resolved, anytime, anywhere.

"When I called 5Star, it alerted a lot of responders who came to my help. It saved my life."

- Gerald, Indiana

STAY SAFE AT HOME OR ON THE GO.

You live alone and need help.



You slip in the shower.

You mix up your meds.

You're out for a walk and suddenly feel dizzy.



You're driving and get lost.

You stumble in the garden.

MORE THAN JUST A MEDICAL ALERT DEVICE.

Add exclusive services to customize your health and safety coverage with select Health & Safety Packages.



5STAR SERVICE

Highly-trained Agents are here to help you anytime.



URGENT CARE

24/7 access to registered nurses and board-certified doctors.



GREATCALL LINK

Easily stay connected with family and friends.



FALL DETECTION

Automatically calls a 5Star Agent when a fall is detected.



DEVICE REPLACEMENT

If your device is lost, stolen or broken, we'll replace it.

Select the Health & Safety Package that fits your lifestyle.

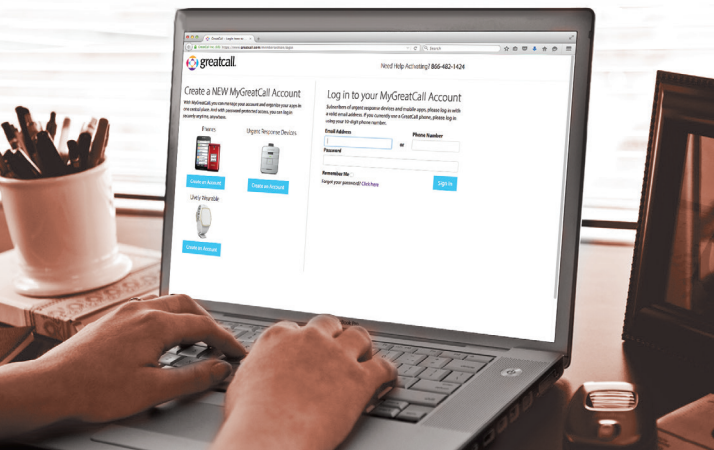
GreatCall offers affordable packages with exclusive health and safety services to fit your needs. Choose from the Basic, Preferred or Ultimate Health & Safety Package to find the right services for you.

	BASIC	PREFERRED	ULTIMATE
Price	\$24 ⁹⁹ _{month}	\$29 ⁹⁹ _{month}	\$39 ⁹⁹ _{month}
Services	<ul style="list-style-type: none"> 5Star Service 	<ul style="list-style-type: none"> GreatCall Link Urgent Care 5Star Service 	<ul style="list-style-type: none"> Device Replacement Fall Detection GreatCall Link Urgent Care 5Star Service
Description	Access to IAED-Certified 5Star Agents who will get you the help you need in any emergency, 24/7.	Adds unlimited access to nurses and doctors and an award-winning app that keeps your friends and family updated on your safety and well-being.	Adds Fall Detection and device replacement service.

EASILY MANAGE YOUR ACCOUNT ONLINE.

Wherever you are, you can confidentially manage your account or update your Personal Profile in one central place at mygreatcall.com.

With password-protected access, you or someone you trust can log in securely from anywhere in the world.



COUNT ON GREATCALL FOR GREAT SERVICE.



At GreatCall, we're people you can count on[®] to provide a community of support for our products and services. Our award-winning, 100% U.S.-based customer service and technical support are ready when you need assistance of any kind.

REFER A FRIEND

Get \$25 BACK for you and a friend

Earn a one-time \$25 credit on your monthly bill for every person who activates a Lively Mobile Plus based on your referral and they'll get a \$25 credit, too.

"The rep I spoke to was so friendly and helpful... my 91-year-old mom could have understood everything he said."

- Mary, North Carolina



KEEP YOUR LIVELY MOBILE PLUS HANDY.

The single-unit, Lively Mobile Plus is small enough to wear everywhere.

- Around neck with magnetic lanyard
- On belt with clip accessory
- In purse with clip accessory

With all these options, you can wear your Lively Mobile Plus every day.



GET STARTED.

STEP 1 | Purchase your Lively Mobile Plus:



Call us directly at **1-866-252-0927**



Go online to **greatcall.com**



Buy at one of these fine retailers and get the **FIRST MONTH FREE**

amazon.com

BEST BUY

RITE AID

Walmart Pharmacy



greatcall.com/storelocator

STEP 2 | Select your Health & Safety Package

STEP 3 | Complete your Personal Profile



To order or learn more,
call 1-866-252-0927 or visit us at greatcall.com



*Monthly fees do not include government taxes or assessment surcharges and are subject to change. Plans and services require the purchase of a Lively Mobile Plus device and a one-time activation fee. Valid credit or debit card required for monthly service. Most affordable mobile medical alert system determined by totaling device cost, online activation fee, and 12 months of service among competitors offering mobile devices available for purchase. ²200 savings calculation based on average of PERS market leaders' monthly fees (not all PERS have the same features). ³Preece, Jeph. "GreatCall – The Best Overall Medical Alert System." *Dignified*, 11 Sept 2017. 5Star or 9-1-1 calls can only be made when cellular service is available. 5Star Service will be able to track an approximate location when your device is turned on and connected to the network, but we cannot guarantee an exact location. Fall Detection is an optional feature of 5Star Service and is designed to be used with the lanyard that we provide to you. We cannot guarantee Fall Detection will always accurately detect a fall. The Lively Mobile Plus is waterproof certified to IPX7 standard, submersion in 3.3 feet of water for up to 30 minutes. GreatCall is not a healthcare provider. You should seek the advice of your physician if you have any questions about medical treatment. Urgent Care, brought to you in partnership with FONEMED[®], is not a substitute for dialing 9-1-1 and should not be used in a case of emergency. FONEMED's registered nurses and contracted physicians through MDLIVE offer advice regarding healthcare decisions, may prescribe certain medications and make diagnoses. We are not liable for any act or omission, including negligence, of any FONEMED employee or contractor. Device replacement eligibility begins at 60 days from program enrollment date. Limit one replacement per 12 month period. ⁵15 replacement processing fee applies for Lively Mobile Plus device. Your referral must activate and maintain a new account with GreatCall for 60 days and be current in payment for you to receive the ⁵25 credit. Your account must also be current in payments to receive the referral credit. The credit cannot be refunded and has no cash value. You may refer up to 10 friends per year. GreatCall[®], Lively[®], 5Star[®], 5Star Responder[®], and GreatCall Link[™] are trademarks of GreatCall, Inc. registered and/or pending in the United States and other countries. Copyright ©2019 GreatCall, Inc. Other marks are property of their respective owners and may be trademarks. Appearance of device may vary.