

how to

Set up the Lively skill with Alexa

The Lively skill allows you to use your voice to:

- Make calls to contacts stored in your Lively Flip
- Help write and send text messages to contacts stored in your Lively Flip
- Check your Lively Flip battery level
- Get your Lively Flip phone number
- Find out how many minutes remain on your monthly plan
- Find out how many texts you have left on your monthly plan

Before you start, make sure you have set up Alexa with connection to your Amazon account. If you have not completed these steps yet, see the how-to card “How To: Set up Alexa With Amazon Account Sign-In.”

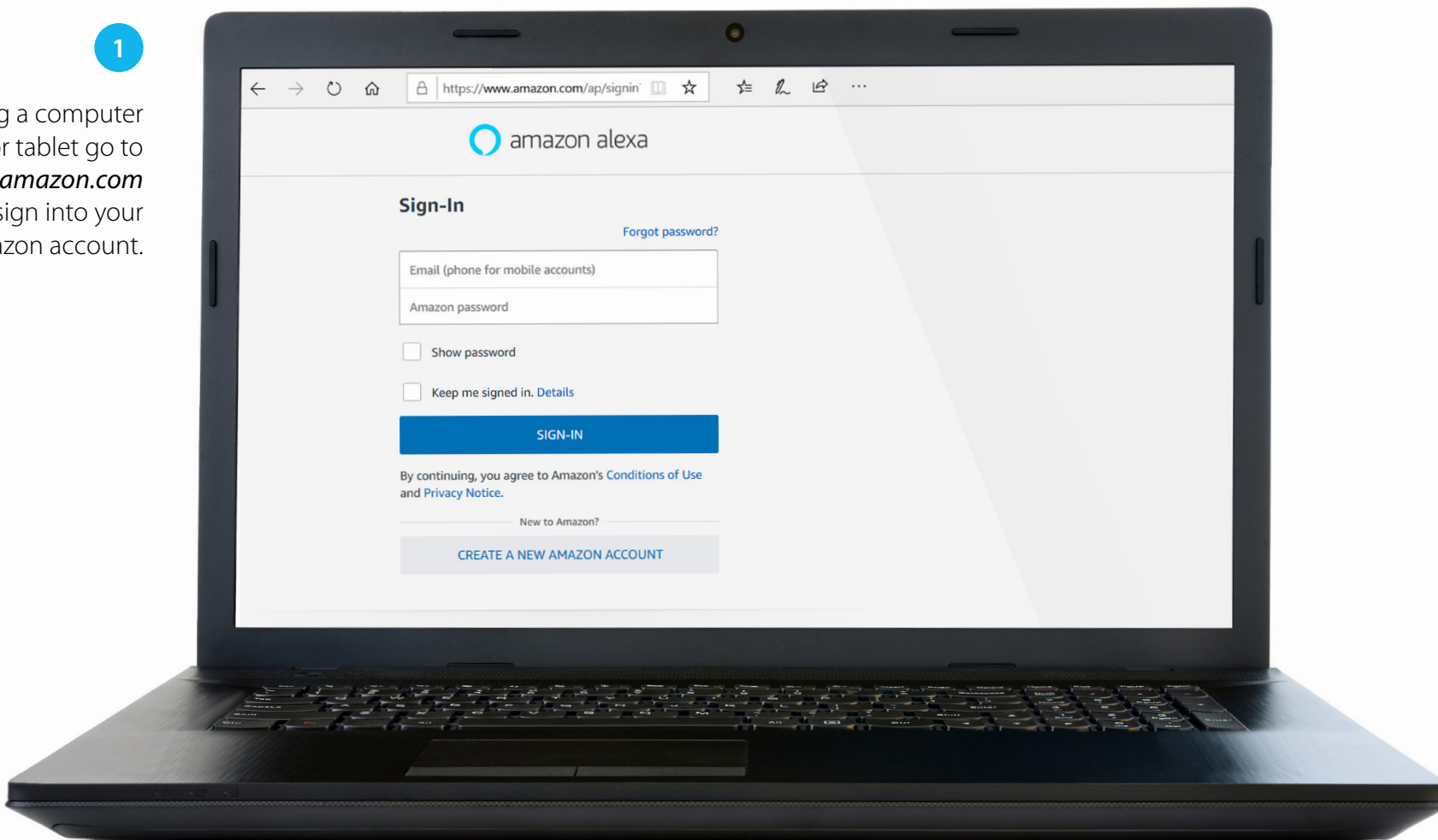
Phone calls and texts will be sent from your Lively Flip phone to recipients in your contact list only. Phone calls and texts cannot be placed through the Alexa smart speakers. Calls to Urgent Response cannot be placed through the Lively skill. Texts and minutes will be deducted from your monthly plan for calls and texts sent using the Lively skill. In order to utilize Lively skill, you will need a Lively or MyGreatCall account and a Lively Flip phone. To sign up for an account, please visit mygreatcall.com. The Lively skill is free to access and use, but standard call and text rates apply when placing calls and texts through the Lively skill.

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1

Using a computer or tablet go to alexa.amazon.com and sign into your Amazon account.

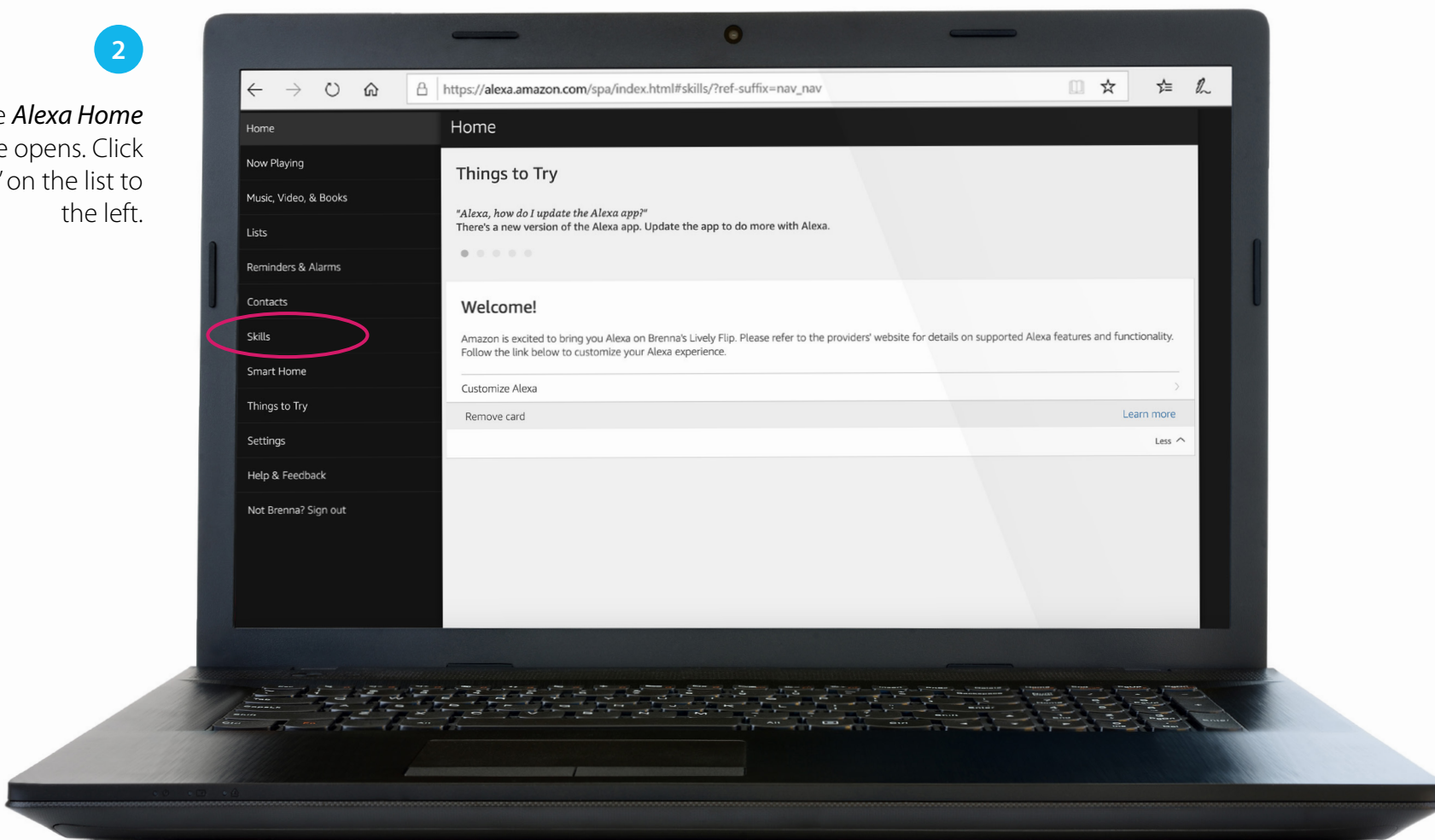


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2

The *Alexa Home* page opens. Click "Skills" on the list to the left.

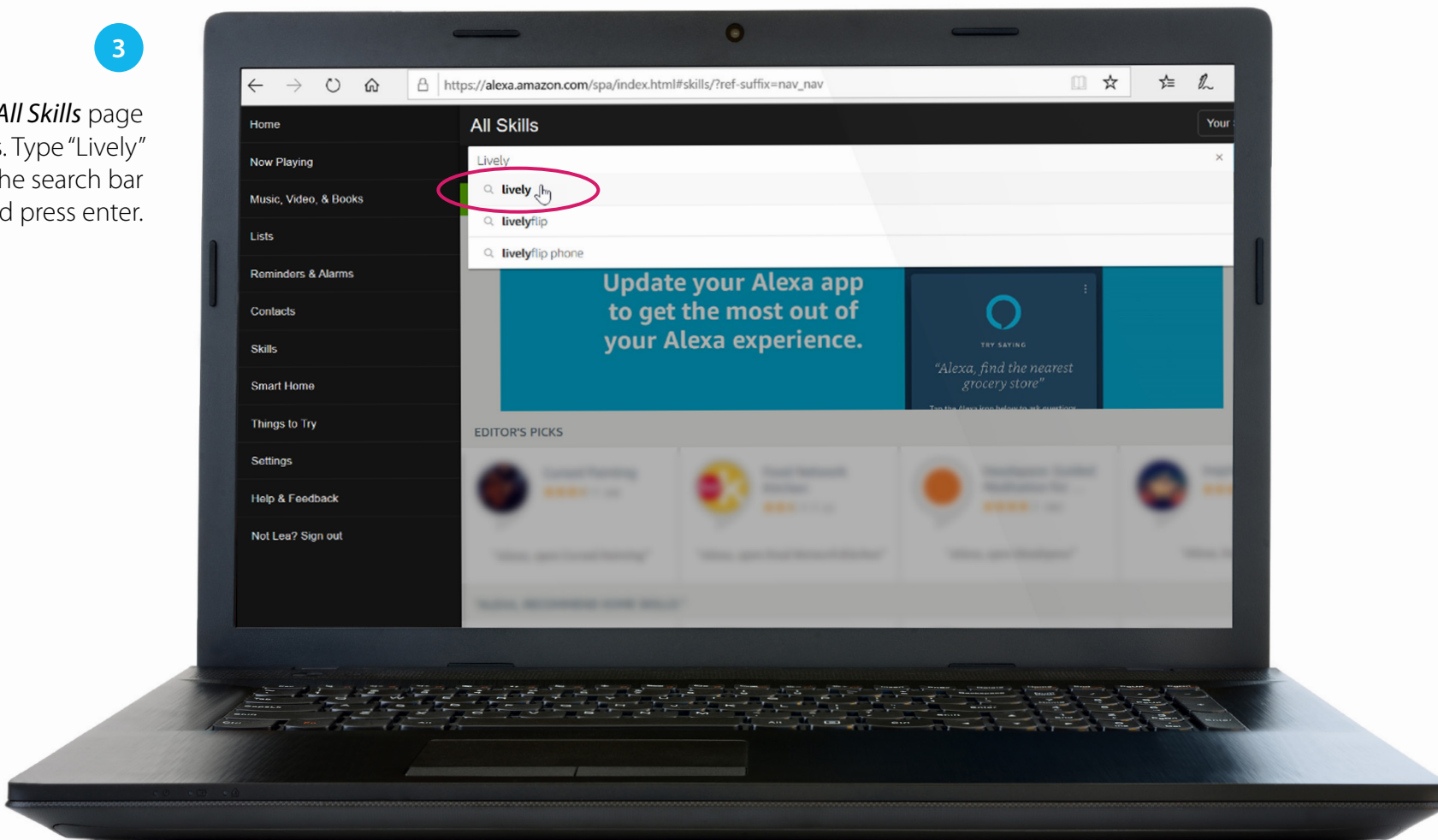


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3

The *All Skills* page opens. Type "Lively" in the search bar and press enter.

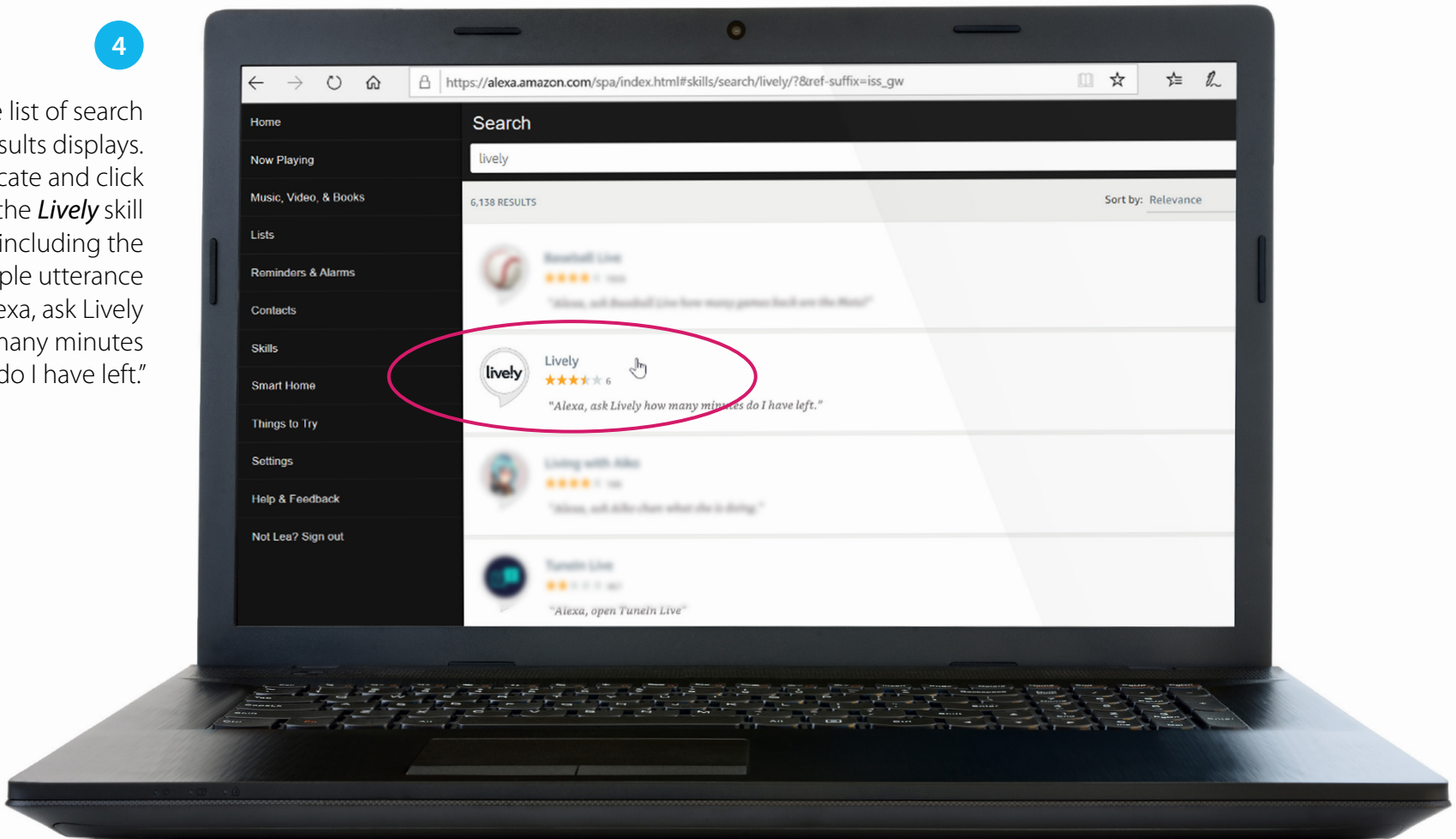


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4

The list of search results displays. Locate and click on the **Lively** skill option including the sample utterance "Alexa, ask Lively how many minutes do I have left."



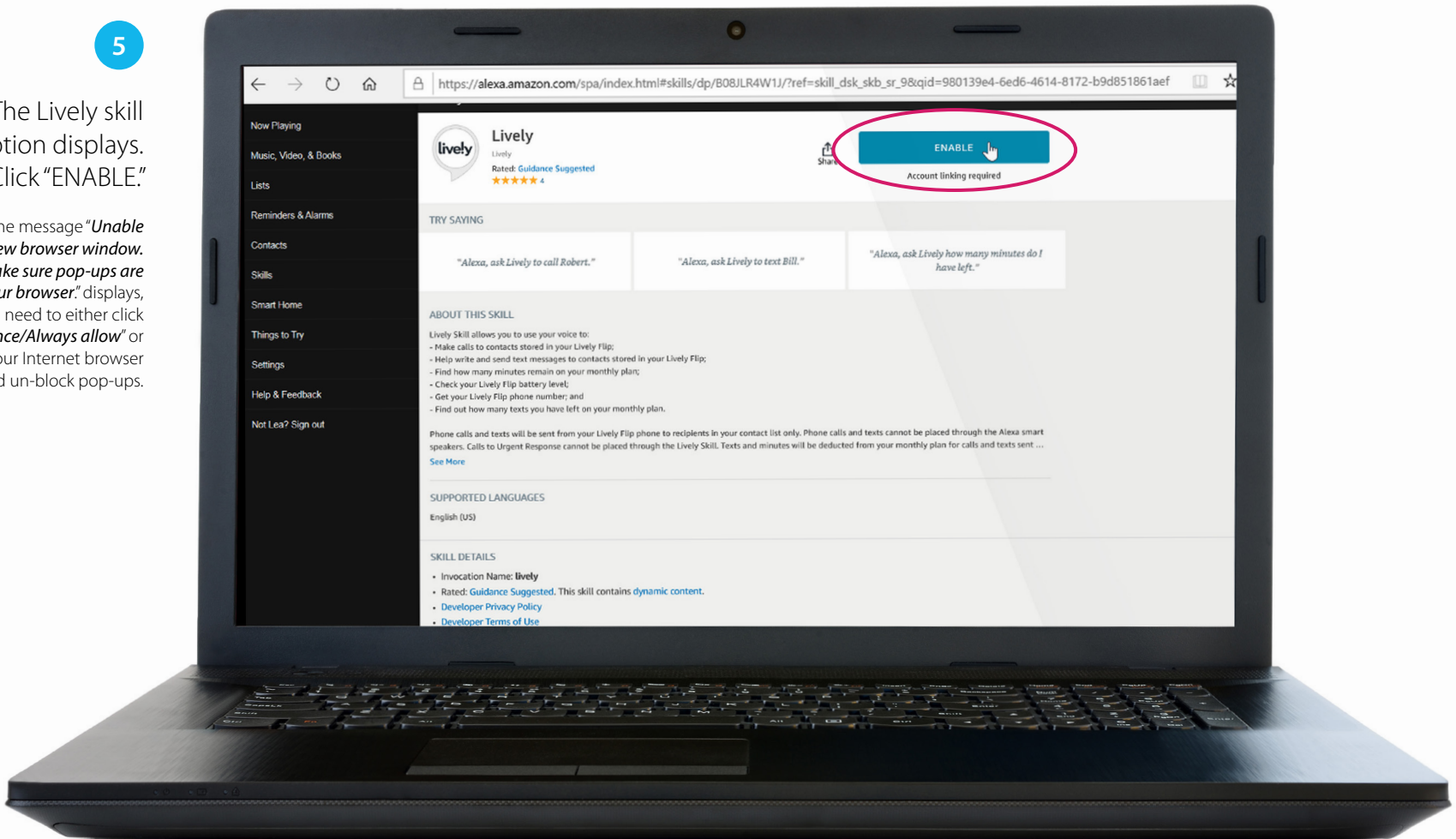
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The Lively skill description displays. Click "ENABLE."

NOTE: If the message "*Unable to open new browser window. Please make sure pop-ups are enabled in your browser.*" displays, you will need to either click "*Allow once/Always allow*" or go into your Internet browser settings and un-block pop-ups.

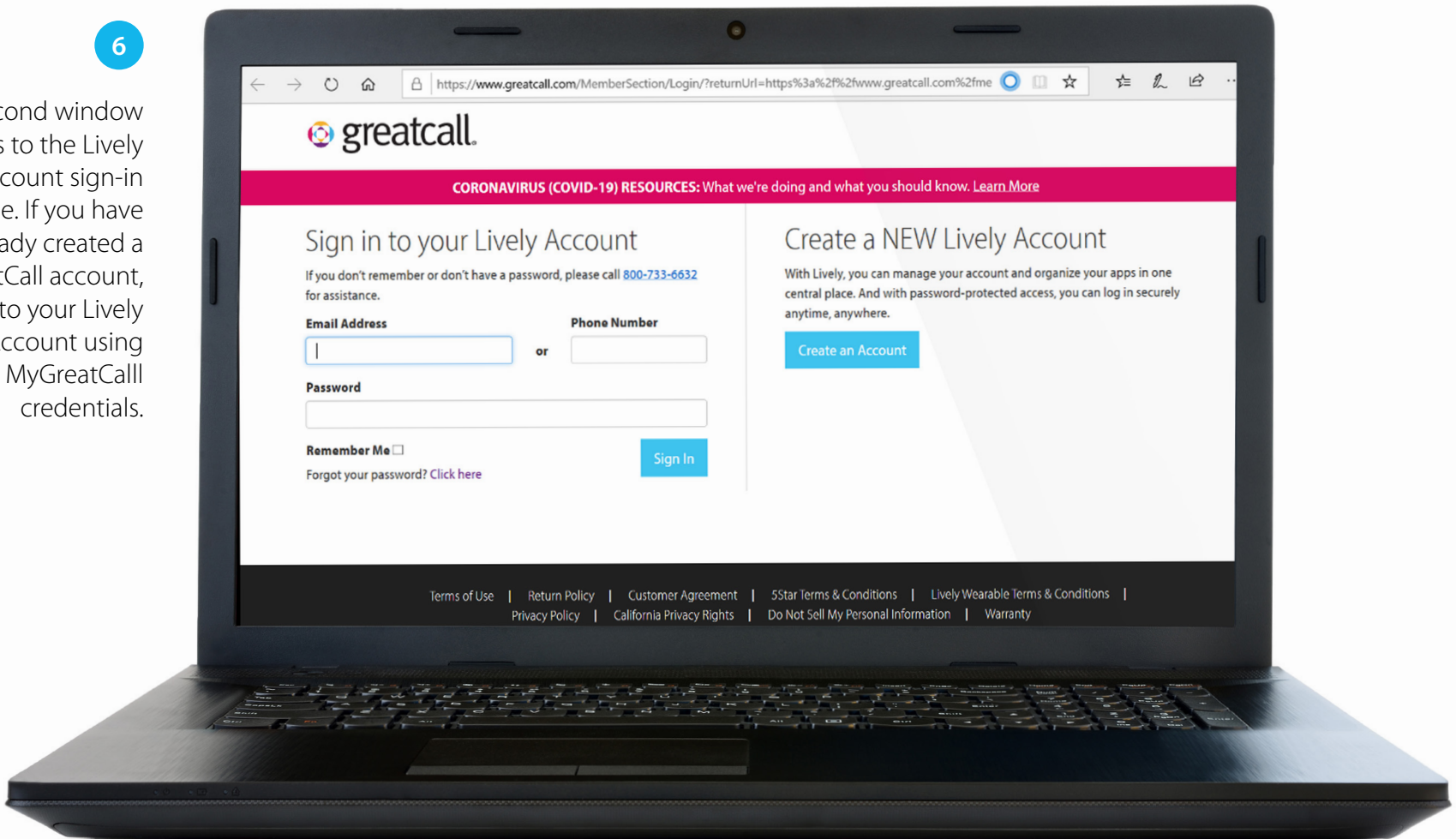


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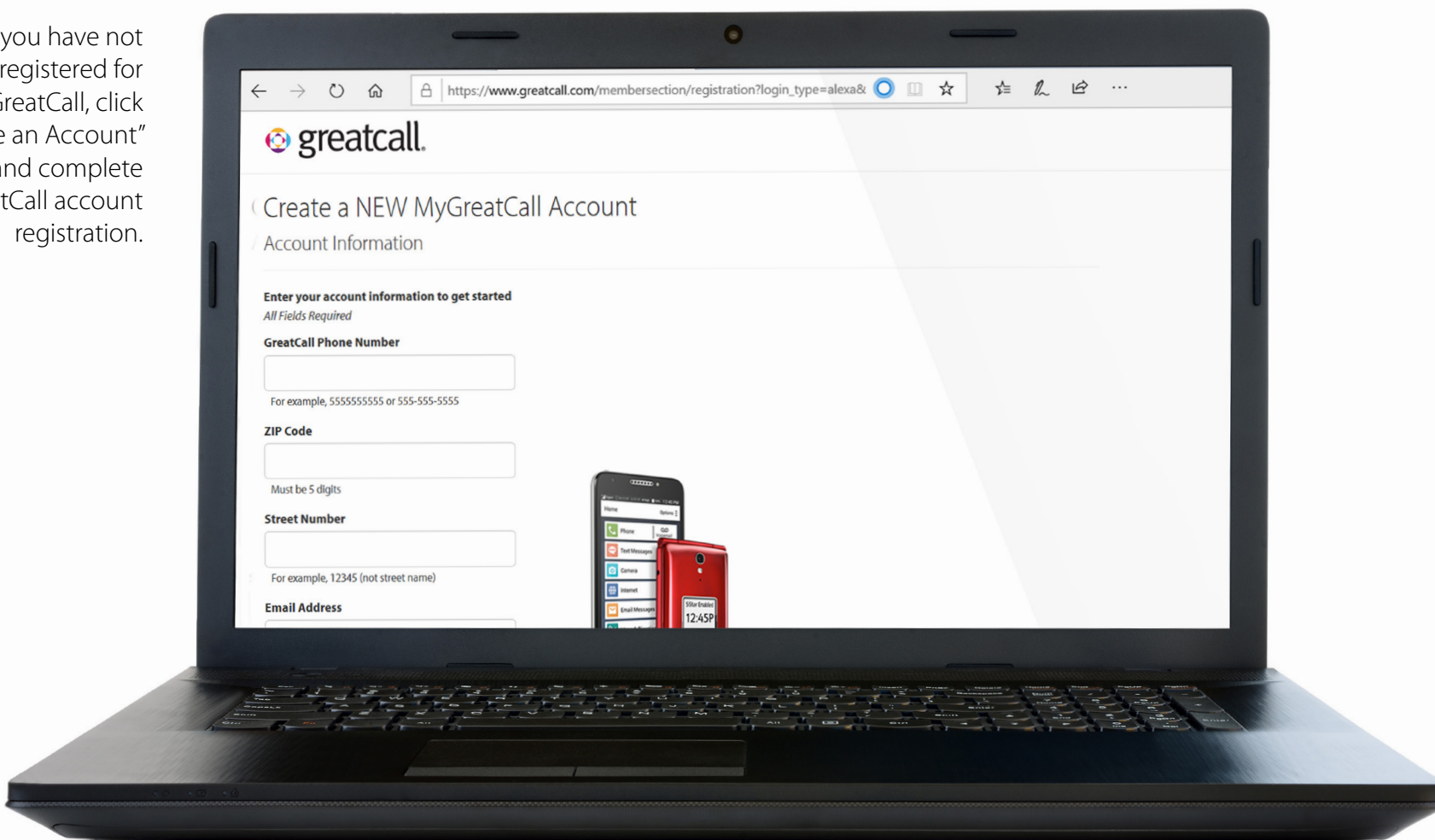
A second window opens to the Lively account sign-in page. If you have already created a MyGreatCall account, sign into your Lively Account using your MyGreatCall credentials.



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If you have not registered for MyGreatCall, click “Create an Account” and complete MyGreatCall account registration.



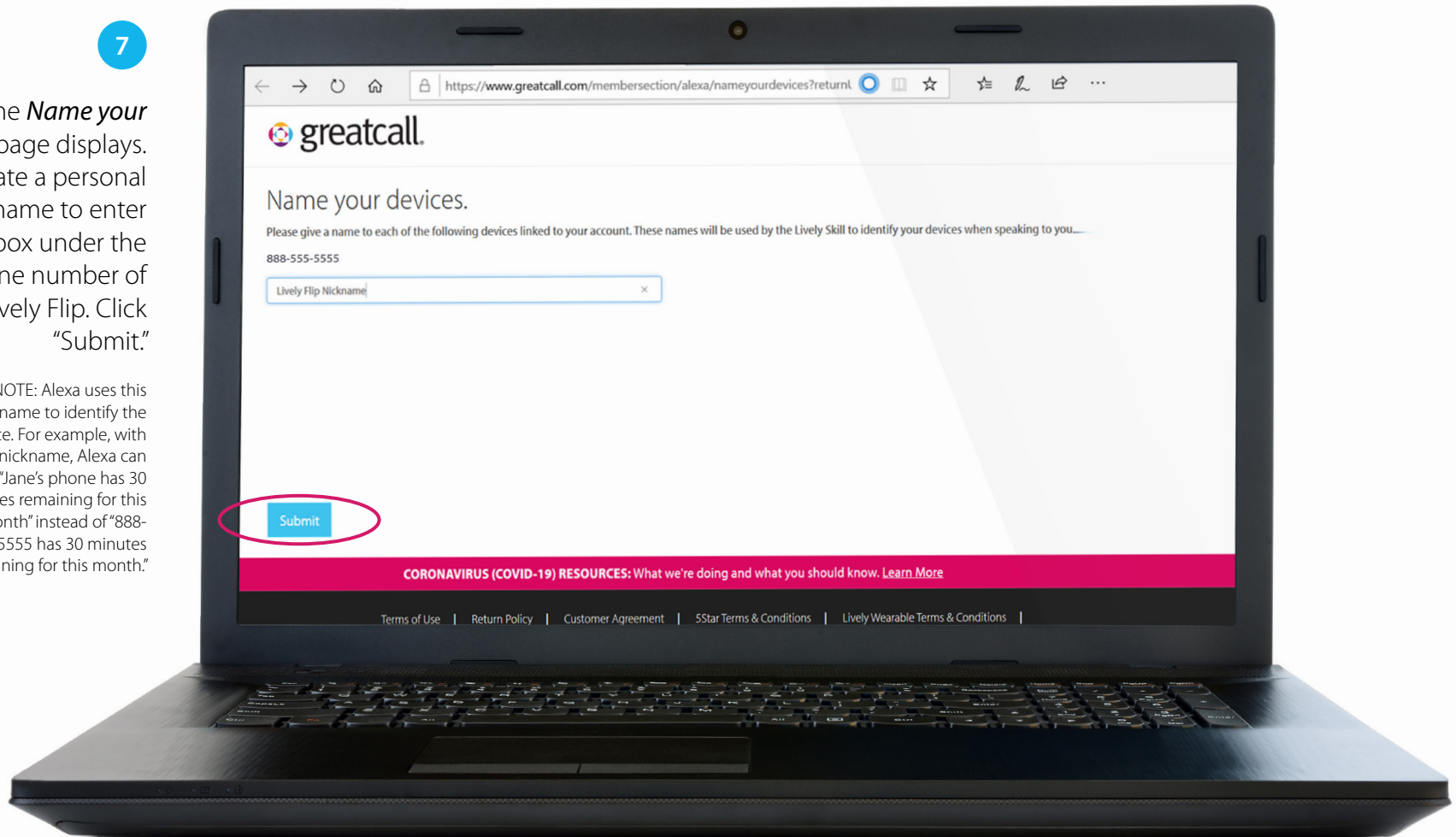
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The *Name your devices* page displays. Create a personal nickname to enter in the box under the phone number of your Lively Flip. Click "Submit."

NOTE: Alexa uses this nickname to identify the device. For example, with a nickname, Alexa can say "Jane's phone has 30 minutes remaining for this month" instead of "888-555-5555 has 30 minutes remaining for this month."

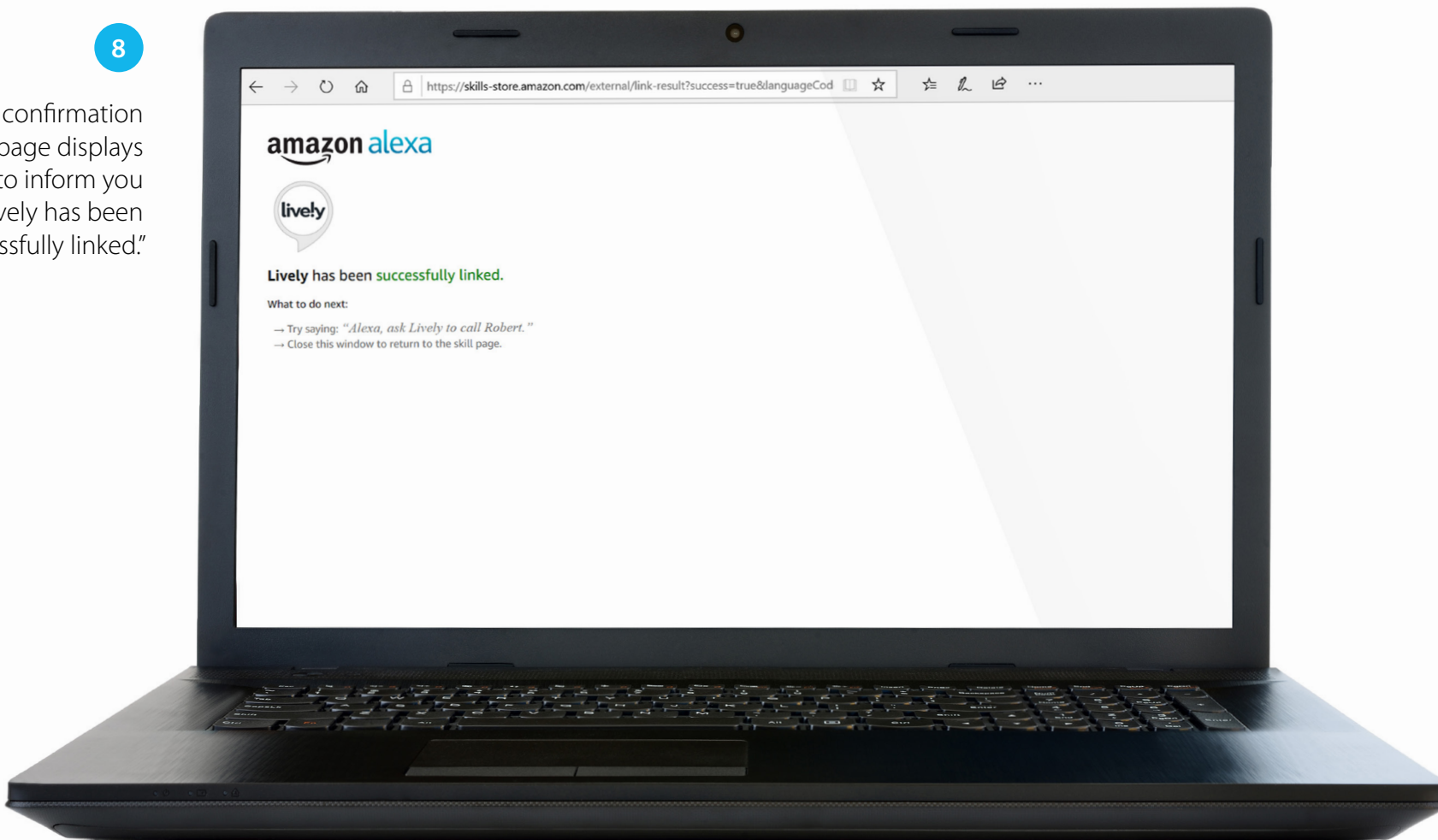


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The confirmation page displays to inform you "Lively has been successfully linked."



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To confirm the Lively skill works correctly, make sure your phone is flipped open and say “Alexa open Lively.”

- Lively skill: “Welcome to Lively! I don’t recognize the device you’re using. It’s either new, or something has changed on it. When you created your account, you provided a name for each phone. This allows it to place calls or send a text. Is this a phone you want to set up to place calls or send texts?”
- You say “Yes.”
- Lively skill: “Is this the phone for: <nickname you provided for your Lively Flip>?”
- You say “Yes.”
- Lively skill: “Alright! This phone is now assigned to <nickname>. Do you want to learn what you can do with Alexa on your phone?”
- You say “Yes.”

You are now ready to use the Lively skill on your Lively Flip to help make calls, send texts, check your remaining minutes and texts, check your battery level, and get your phone number.