User Guide

jitterbug®
flip2

My Important Information

Use this space to write information that you may need to refer to in the future. Keep this information in a safe place, and do not share your passwords with anyone.

Voicemail PIN

PIN _____ _____ _____ _____ _____ _____ _____

NOTE *The voicemail PIN can be 4-7 digits long.*

Wi-Fi Information

Network Name _____   Password _____

Welcome to Lively®!

Thank you for choosing the Jitterbug® Flip2. Our easiest cell phone ever connects you with our kind and knowledgeable team who can help day or night. Whether you want to learn more about your new phone, need a ride, have a health concern, or even need help in an emergency, enjoy peace of mind knowing you can count on us.

Enjoy step-by-step instructions in this user guide, and visit **lively.com/support** for the regularly updated online user guide and additional learning resources.

Table of Contents

Section 1: Getting Started

Topics

- Key Items in Your Box
- Your Jitterbug Flip2
- Charging the Battery
- Turning Your Phone On (1st time)
- Outside Screen Overview
- Inside Screen Overview
- Main Menu
- Status Bar
- Title Bar
- Navigation Buttons

Key Items in Your Box
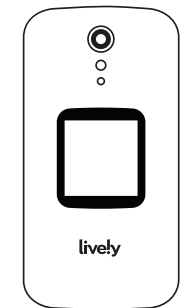
USB-C Cable
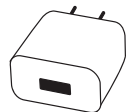
Wall Charger

Charging Dock
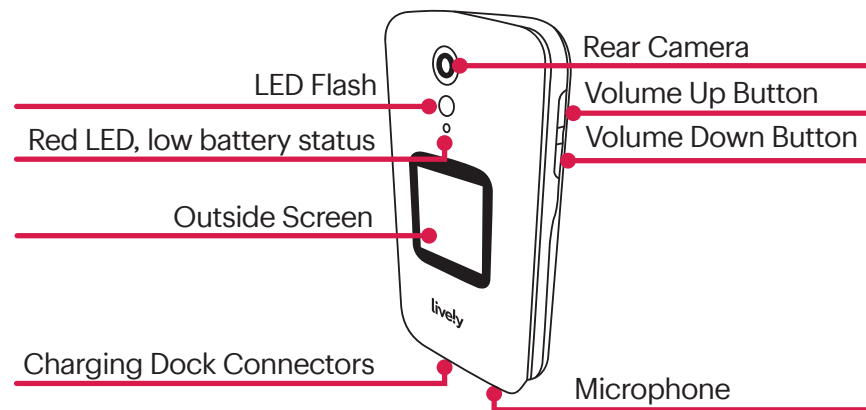
Jitterbug Flip2

Your Jitterbug Flip2

Rear Camera

LED Flash

Volume Up Button

Red LED, low battery status

Volume Down Button

Outside Screen

Charging Dock Connectors

Microphone

Your Jitterbug Flip2 (continued)

Rear Speaker

3.5mm Audio Jack

Charging (USB-C) Port

Your Jitterbug Flip2 (continued)

Earpiece Speaker

Front Camera (Selfie)

Inside Screen

Speakerphone Button

Power Button

Urgent Response Button

Your Jitterbug Flip2 (continued)

Speakerphone Button

Back Button

Number Pad

Urgent Response Button

Power Button

Directional Arrows

Ok Button
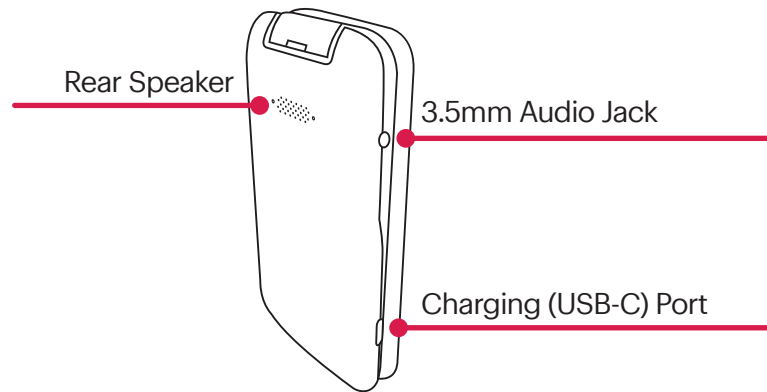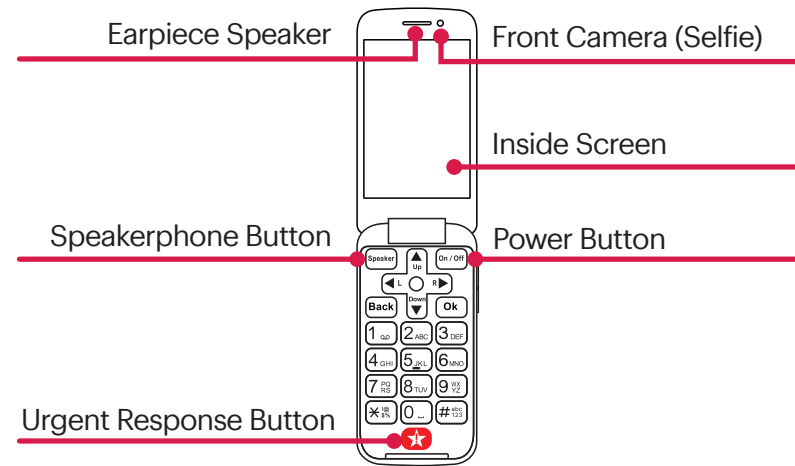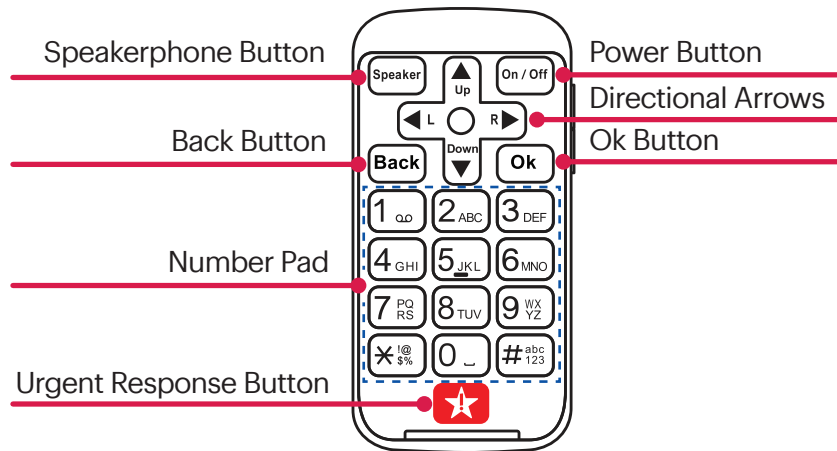
Charging the Battery

The phone's battery may be low when it is removed from its box. Charge the phone before use and whenever the battery is low so that the phone is ready when you need it.

With the USB Cable:

1. Plug the larger end of the USB Cable into the Wall Charger.

2. Plug the Wall Charger into a wall outlet.

3. Plug the smaller end of the USB Cable into the side of the phone.
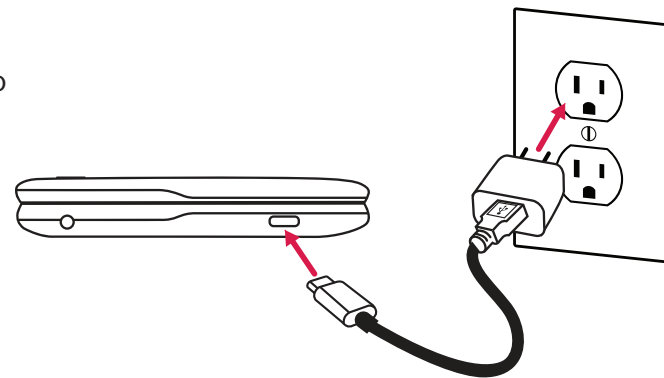
Charging the Battery (continued)

With the Charging Dock:

1. Plug the larger end of the USB Cable into the Wall Charger.

2. Plug the Wall Charger into a wall outlet.

3. Plug the smaller end of the USB Cable into the back of the Charging Dock.

4. Place the phone on the Charging Dock.

NOTE *The front LED will flash red when the device battery is low and needs to be charged.*
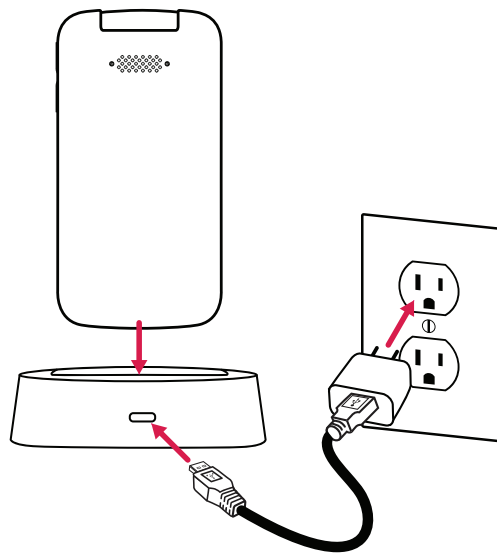
Turning Your Phone On (1st time)

1. Press and hold [On/Off] on the keypad and wait while the phone sets up.

2. Press [Ok] to review the Terms & Conditions.

3. Press [Up] or [Down] to select preferred language, then press [Ok].

4. Press [Up] or [Down] to choose a main menu layout, then press [Ok].

5. When you finish, the phone's Main Menu is shown.

NOTE *List View displays menu items as text in a list. Large View displays menu items with one icon and one label at a time.*

Step 2

100% 10:30 AM
Terms & Conditions

By clicking "Agree" below, you are agreeing to be bound by the Smart and Flip phone customer agreement and the dispute resolution by binding individual arbitration provision contained therein. To review the most current version of Smart and Flip

Step 4

100% 10:30 AM
Settings

Choose a layout for your main menu.

List View   ○

→ Large View   ◉

Main Menu items are displayed one at a time with larger text.

Setting up Voicemail

As a new Jitterbug Flip2 user, you need to set your voicemail PIN to receive voicemail messages. PIN setup automatically begins during phone setup. If you have already set up your voicemail PIN, a "Voicemail is Set Up" message is shown.

1. Make sure **Get Started** is selected, then press Ok .

2. Press Ok .

3. Type in a 4–7-digit PIN using the keypad. (Note: no more than 2 repeating or 3 consecutive digits is allowed).

4. Use down arrow to select **Save**, then press Ok .

5. Select Finish and press Ok .

NOTE *Write down your voicemail PIN under "My Important Information" on the inside front cover for future reference.*

NOTE *To set up a voicemail greeting, see page 30.*

Outside Screen Overview

A. **Status Bar** – Shows you signal strength, wireless connectivity, Bluetooth and battery information.

B. **Date** – Shows the date.

C. **Current Time** – Displays the current time.

D. **Alerts** – Shows information about incoming and missed calls, voicemails and text messages.
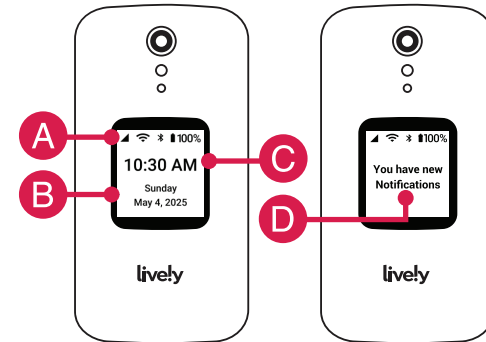
Inside Screen Overview

A. Status Bar – Shows you signal strength, wireless connectivity, Bluetooth and battery information.

B. Phone Number – Shows your phone number.

C. Title Bar – Shows the name of the screen you are viewing.

D. Menu – Shows a list of the phone's options.

List View

Large View

A

B

C

D

Main Menu
My #(555) 555-1234
→ Phone   4
Contacts
Recent Calls
Text Messages   4
Take Photo

100% 10:30 AM

A

B

C

Main Menu
My #(888) 555-5555

Phone

Press OK to select

100% 10:30 AM
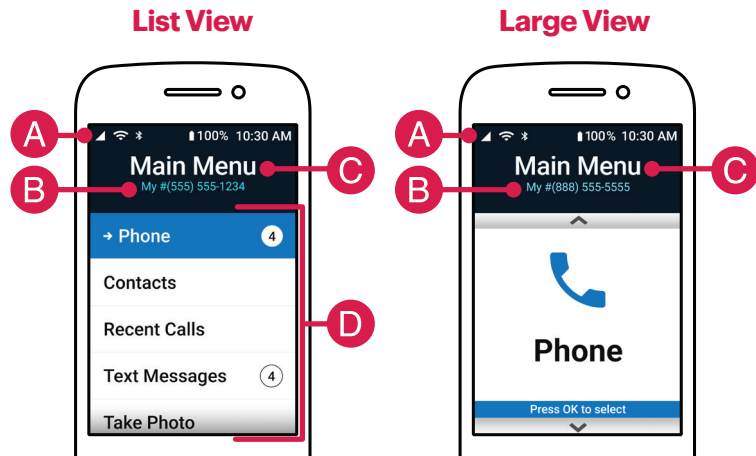
Calling Urgent Response

Press the ⭐ Urgent Response button to get help in an unsafe or uncertain situation. (Access to Urgent Response Agents requires subscription to Urgent Response service).

There is a 6-second delay before you are connected to Urgent Response. This lets you cancel the call if you accidentally press the button.

NOTE *If you accidentally call Urgent Response, please remain on the line to inform the Agent there is no emergency. Our Agents are notified of attempted calls, take each one seriously, and are trained to call back to confirm your situation.*

Main Menu

The Main Menu shows a list of all your phone's options. You can select an option to perform a task, including:

A. Phone – Make calls, see call history or check voicemail.

B. Contacts – View or add a new contact.

C. Recent Calls – View your call history and missed calls.

D. Text Messages – Read received messages and send texts.
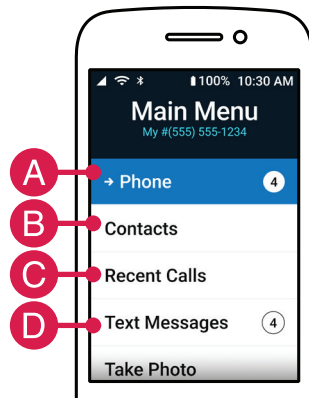
Main Menu (continued)

E. Take Photo – Quick way to take rear-facing photo.

F. Photos & Videos – View or capture photos or videos.

G. Settings – Adjust sounds, notifications, colors and more.

H. Help Tools – Access helpful tools such as flashlight, calculator, RM radio and more.

I. Amazon Alexa – Set up Alexa to ask questions, get information, and more. (Optional)

J. Games – Play fun games that stimulate your brain.
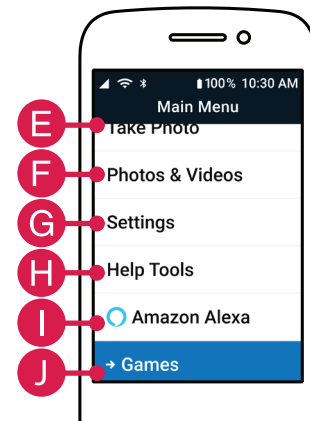
Status Bar

The Status Bar at the top of your screen shows signal strength, wireless connectivity, Bluetooth status, battery and current time information.

◢ 🛜 ✳ 🔋 100 % 10:30 AM

Ⓐ Ⓑ

A. **Cellular Signal Strength** – Affects your call quality. The more the triangle is filled in, the stronger your signal.

B. **Wi-Fi Status** – Shows the phone's Internet connection and signal strength.

Status Bar (continued)

◢ 🛜 ✳ 🔋 100 % 10:30 AM

Ⓒ Ⓓ Ⓔ

C. **Bluetooth Status** – Lets you know if you're connected to a Bluetooth device such as a car stereo or wireless headphones. Turn this feature on or off under Settings.

D. **Battery Level** – Allows you to know how much battery you have left.

E. **Current Time** – Shows the current time.

Title Bar

The Title Bar at the top of the menu shows the name of the screen you are viewing.
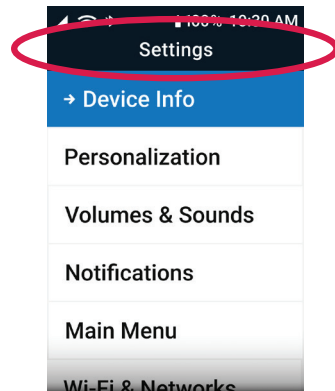
Navigation Buttons

At the top of your keypad you will find the six buttons that are used to navigate your phone.

A. Directional Arrows – Press ▲, ▼, ◀ or ▶ to navigate through the phone's menus.

B. Back – Takes you one step back from your last action.

C. Ok – Confirms a selection.

18

19
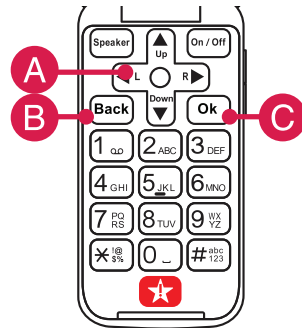
Section 2: Learning the Basics

Topics

- Turning the Phone On/Off
- Adding a Contact
- Making a Call
- Sending a Text Message
- Taking a Photo
- Setting Up Your Voicemail Greeting
- Connecting to Wi-Fi
- Calling Urgent Response

Turning the Phone On/Off

1. Press and hold [On/Off]. The phone turns on or off.

Adding a Contact

2. From the Main Menu, press [Up] or [Down] to select **Contacts** and press [Ok].

3. Press [Up] or [Down] to select **Add Contact** and press [Ok].

Adding a Contact (continued)

4. Press [Up] or [Down] to select **First Name** and use the keypad to type the name.

See "Typing Text Messages with the Keypad" on page 56 for help typing a message.

5. Press [Up] or [Down] to select **Last Name** and use the keypad to type the name.

Step 5

Add Contact

First Name
Anna

Last Name
Last Name

Phone Number

Save Contact

Adding a Contact (continued)

6. Press ▲ or ▼ to select **Phone Number** and use the keypad to enter the number.

7. Press ▲ or ▼ to select **Save Contact** and press Ok .

NOTE *After a contact is saved, you can select their name in your phone menu Contacts and press Ok to call them.*

Making a Call

Dialing a Phone Number:

1. Open the phone. The Main Menu displays.

2. Dial the 10-digit number on the keypad, and press Ok to call.

Step 2

▲ 🛜 ✳   🔋100% 10:30 AM
Enter Number

Phone Number
8885555555
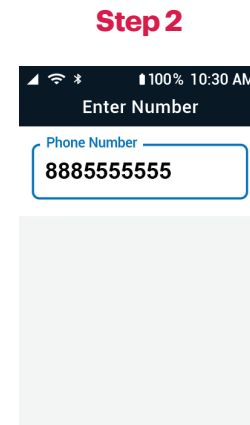
Making a Call (continued)

Calling an Existing Contact:

1. From the Main Menu, press 🔼 or 🔽 to select **Contacts** and press Ok .

2. Press 🔼 or 🔽 to select a contact's name from the list and press Ok .

3. Press 🔼 or 🔽 to select the phone number you want to call and press Ok .

4. Press 🔼 or 🔽 to select **Dial Call** and press Ok .

Sending a Text Message

1. From the Main Menu, press 🔼 or 🔽 to select **Text Messages** and press Ok .

2. Select **Options** and press Ok .

3. Select **Compose New Text** and press Ok .

4. Select **New Number** or **From Contacts** and press Ok .

Step 3

◢ 🛜 ✳	🔋100% 10:30 AM
Text Messages	
Text History	①
→ Compose New Text	
Emergency Alerts	

Step 4

◢ 🛜 ✳	🔋100% 10:30 AM
Compose New Text	
→ From Contacts	
New Number	
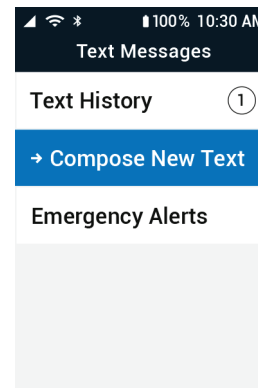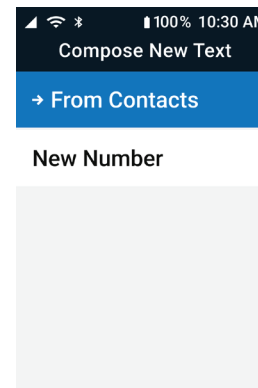
Sending a Text Message (continued)

5. Enter the 10-digit number or press ▲_{Up} or ▼^{Down} to select a contact from the list and press ⬛Ok.

6. Type a message and press ⬛Ok to send.

See "Typing Text Messages with the Keypad" on page 56 for help typing a message.

Step 5

```
◢ 🛜 ✳           📶 100% 10:30 AM
        (555) 555-1237




   ┌─────────────────────┐
   │ Your Message        │
   │ Jamey, here. Would  │
   │ you like to be my   │
   │ guest this week at  │
   │ Bingo?              │
   └─────────────────────┘

        Mode: Abc
```
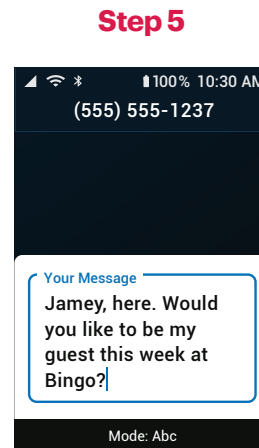
Taking a Photo

1. From the Main Menu, press ▲_{Up} or ▼^{Down} to select **Take Photo** and press ⬛Ok.

2. Aim the camera and press ⬛Ok to take a picture.

3. Your photo is automatically saved to your device. To take another photo, select **Done** and press ⬛Ok. To delete this photo, select **Delete** and press ⬛Ok.

NOTE *A USB cord may be used to save photos to another device (purchased separately).*

Step 1

```
◢ 🛜 ✳           📶 100% 10:30 AM
        Main Menu

  Contacts

  Call History

  Text Messages

  → Take Photo

  Photos & Videos

  Device Settings
```

Step 2

```
                        3x

                        2x

                        ⌄
                        1x

  → Capture    Options
```
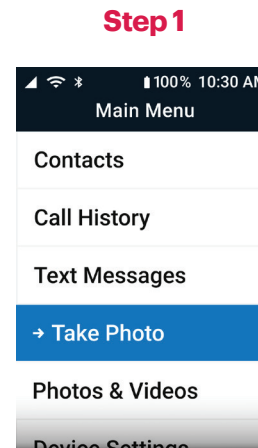
Setting Up Your Voicemail Greeting

1. From the Main Menu, select **Phone** and press `Ok`.

2. Select **Voicemail** and press `Ok`.

3. Select **Options** and press `Ok`.

4. Select **Set Up Greeting** and press `Ok`.

5. Select **Start Recording** and press `Ok`.

6. Say your greeting.

7. Select **Stop Recording** and press `Ok`.

8. Select **Play** and press `Ok` to listen to your recording.

9. Select **Save** and press `Ok` to save your recording, or select **Discard** and press `Ok` if you would like to record a new greeting.

Connecting to Wi-Fi

1. From the Main Menu, select **Settings** and press `Ok`.

2. Select **Wi-Fi & Networks** and press `Ok`.

3. Select **Wi-Fi** and press `Ok`.

4. Press `Down ▼` and select the name of the Wi-Fi to connect to and press `Ok`.

Step 3

| 80% 12:30 PM
Settings
Wireless & Networks
→ Wi-Fi: Off
Airplane Mode: Off
Advanced

Step 4

| 80% 12:30 PM
Settings
Wi-Fi
Turn Off Wi-Fi
Available Networks
→ NETGEAR88
John's Wi-Fi
Netgear-Amy
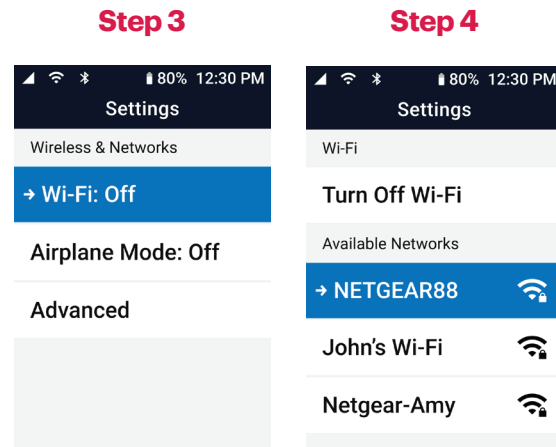
Connecting to Wi-Fi (continued)

5. Use the keypad to type the Wi-Fi password, press ▲Up or ▼Down to select **Connect** and press Ok . The phone connects to Wi-Fi.

Section 3: Phone Calls

Topics

- Phone Overview
- Voicemail
- Contacts
- Recent Calls
- Dial Number
- Speed Dial

- Blocked Numbers
- Answering or Ignoring a Call
- Speakerphone
- Adjusting the Call Volume
- Adjusting the Ringer Volume

Phone Overview

Selecting Phone from the Main Menu shows you the following options:

A. **Dial Number** – Make a call by dialing the number.

B. **Voicemail** – Listen to voice messages from calls you missed.

C. **Contacts** – Save phone numbers with a contact name for quicker dialing.

D. **Recent Calls** – See call history list and missed calls.

E. **Blocked Numbers** – See which numbers you have blocked from calling you.
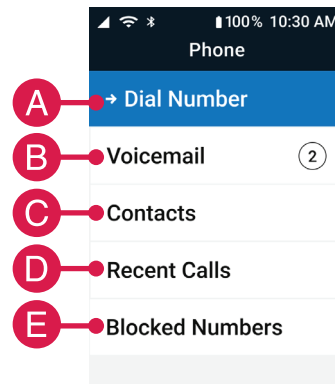
Voicemail

Voicemail lets people leave audio recordings that you can listen to later if you miss a call. You will receive a notification on both the outside and inside screens when you have a voicemail. To access your voicemail:

1. From the Main Menu, select **Phone** and press [Ok].

2. Select **Voicemail** and press [Ok].

3. To listen to a voice message, select a voice message from the list and press [Ok]. The message will play through the earpiece. To listen to the message from the speaker, press [Speaker].

4. To delete the voice message, select **Delete** and press [Ok].

NOTE *You can also dial voicemail to listen to your messages. Press and hold down [1]. Enter your voicemail PIN, then listen to the prompts and press the buttons on the keypad to access your messages.*

Contacts

Contacts is where you can save the phone numbers of your most frequently called contacts so that you don't have to manually dial their number each time.

To add a new contact:

1. From the Main Menu, select **Contacts** and press Ok .

2. Select **Add New Contact** and press Ok .

3. Select **First Name** and use the keypad to type the name.

4. Select **Last Name** and use the keypad to type the name.

Step 2
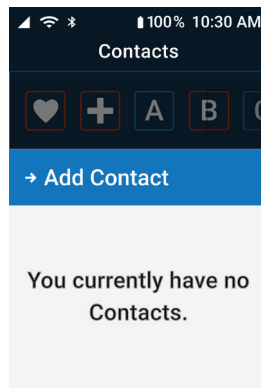
Contacts (continued)

5. Select **Phone Number** and use the keypad to enter the number.

6. Select **Save Contact** and press Ok .

NOTE *After a contact is saved, you can select their name in the contacts list and press* Ok *to call them.*

Step 6
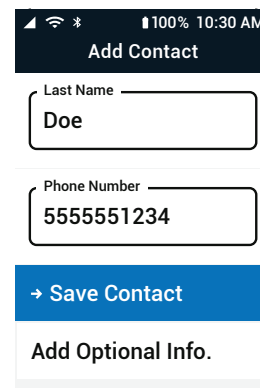
Recent Calls

From Recent Calls you can view your inbound, outbound and missed call history. Select any record for more options like calling back and viewing caller details.

There are two call history records:

- **Inbound** – Incoming calls that were answered.
- **Outbound** – All outgoing calls that you made.

Viewing Missed Calls:

Missed calls will appear at the top of your Recent Calls list and will show a Missed badge.

To clear the Missed badge, select the missed call and press Ok.
When you return to the Recent Calls list, the call will no longer display as missed.
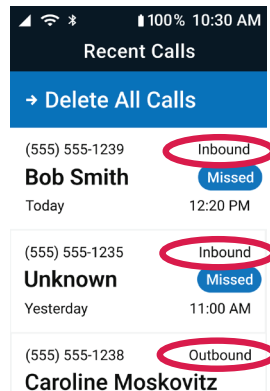
Dial Number

Dialing a Phone Number:

1. Open the phone. The Main Menu is shown.
2. Enter the 10-digit phone number and press Ok to dial.
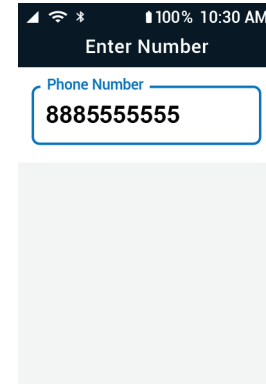
Dial Number (continued)

Calling an Existing Contact:

1. From the Main Menu, select **Contacts** and press [Ok].

2. Select a contact's name from the list and press [Ok].

3. Select the phone number you want to call and press [Ok].

4. Select **Dial Call** and press [Ok].

Speed Dial

Assigning Key From the Dial Pad:

1. Press and hold an unassigned number key you want to assign to a contact.

2. Select **Yes**, Assign and press [Ok].

3. Select a contact and press [Ok].

NOTE *The numbers 1 and 0 are already assigned to Voicemail and Operator.*

Speed Dial (continued)

Assigning Key from Contacts:

1. From the Main Menu, select **Contacts** and press (Ok).

2. Select a contact's name from the list and press (Ok).

3. Select **Edit Contact** and press (Ok).

4. Select the phone number you want stored for speed dial and press (Ok).

5. Select **Add to Speed Dial** and press (Ok).

Step 2   **Step 3**   **Step 5**

NOTE *The numbers 1 and 0 are already assigned to Voicemail and Operator.*
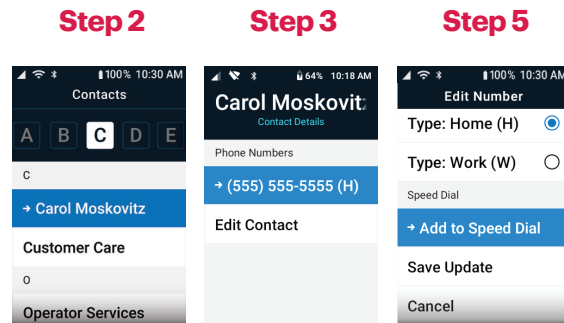
Speed Dial (continued)

6. Select the number you want as the speed dial number and press (Ok).

7. Select **Key #[number you chose]** and press (Ok).

8. Select **Save Update** and press (Ok).

Calling the Speed Dial Number:

Once the speed dial number is stored, simply flip open the phone and hold down the number to place calls to the contact.

Step 6   **Step 7**
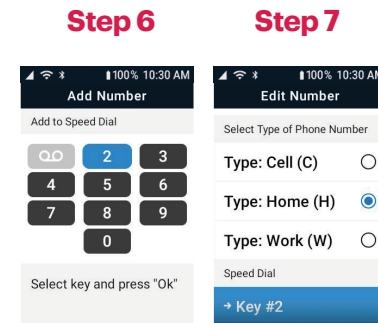
Blocked Numbers

Blocked Numbers shows phone numbers that you have blocked from calling you. When you block a number, the phone will not ring, and calls will go directly to voicemail.

To block a number:

1. From the Main Menu, select **Phone** and press Ok .

2. Select **Recent Calls** and press Ok .

Blocked Numbers (continued)

3. Choose the number you want to block and press Ok .

4. Select **Block Number** and press Ok . The number is blocked.
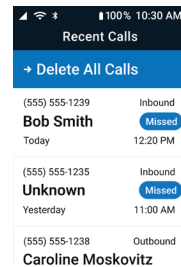
Step 3   **Step 4**
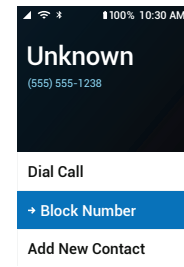
Blocked Numbers (continued)

To unblock a number:

1. From the Main Menu, select **Phone** and press Ok .

2. Select **Blocked Numbers** and press Ok .

3. Select the number you want to unblock and press Ok .

4. Select **Unblock Number** and press Ok . The number is unblocked.

Step 4

	100% 10:30 AM

Blocked Number

(555) 555-1238

Dial Call

→ Unblock Number
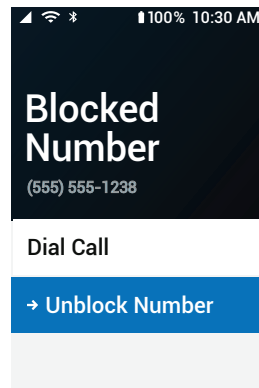
Answering or Ignoring a Call

Your phone will ring to notify you when someone is calling. The outside screen shows information available about the caller. Open the phone to answer or leave the phone closed to ignore the call. Ignoring a call will send the caller to your voicemail.

To answer or dismiss the call when the phone is already open:

• Select **Answer** to speak with the caller or **Ignore** to reject the call. Press Ok .

Speakerphone

While you are in a call, you can listen to the caller through either the earpiece speaker or the speakerphone.

The earpiece allows you to have a private conversation if you are in a public setting, while the speakerphone allows you to free your hands or allow other people surrounding you to participate in the conversation.

To switch between the earpiece speaker and speakerphone while on an active call:

• Press the Speaker button.

Adjusting the Call Volume

To adjust the call volume while on an active call:

• Press the upper end of the Volume Button to increase the call volume.

• Press the lower end of the Volume Button to decrease the call volume.

NOTE *As you adjust the call volume, a menu appears to show the current volume level (Maximum, High, Medium or Low).*
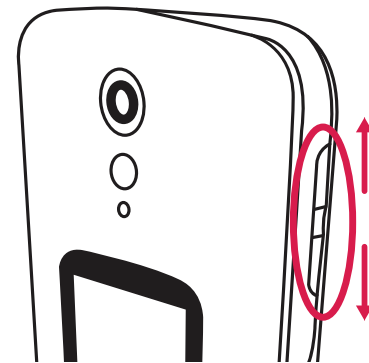
Adjusting the Ringer Volume

To adjust the ringer volume while viewing the Main Menu:

• Press the upper end of the Volume Button to increase the ringer volume.

• Press the lower end of the Volume Button to decrease the ringer volume.

NOTE *As you adjust the ringer volume, a menu appears to show the current volume level (Maximum, High, Medium, Low or Silent).*

See "Volumes & Sounds" on page 115 for instructions to lock Exterior Volume Buttons.

Section 4: Text Messages

Topics

• Text Messages Overview
• Reading and Replying to Text Messages
• Sending New Text Messages
• Checking Emergency Alerts

• Typing Text Messages with the Keypad
• Sending Photo Messages
• Deleting a Single Text Conversation
• Deleting Text Message Inbox

Text Messages Overview

Text Messages are a quick way to send short messages.

Select Text Messages from the Main Menu for the following options:

A. **Options** – Select to view more actions that let you compose a new text message, delete your text history or view emergency alerts.

B. **Conversation History** – A list of Text Message conversations you have had and can reply to.

Text Messages

→ Options

Betty Smith ①
Today   10:00 AM

(555) 555-1238
Saturday, Jan. 20   1:01 PM

Bob Smith
Tuesday, Jan. 15   2:06 PM

(555) 555-1239

Reading and Replying to Text Messages

1. From the Main Menu, select **Text Messages** and press [Ok].

2. Select a contact or phone number from your text history and press [Ok]. Your conversation with the contact opens.

3. Select **Reply** to reply to the message and press [Ok].

4. Use the keypad to type a message and press [Ok] to send.

Step 3

Betty Smith

Bingo meets at 2 this week at Elks.

Today   10:00 AM

→ Reply   Options
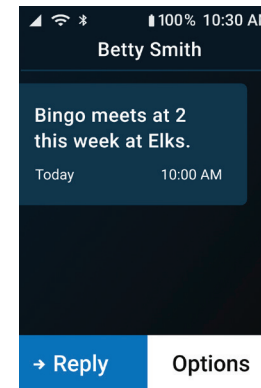
Sending New Text Messages

1. From the Main Menu, select **Text Messages** and press [Ok].

2. Select **Options** and press [Ok].

3. Select **Compose New Text** and press [Ok].

4. Select **New Number** or **From Contacts** and press [Ok].

5. Select a recipient or enter the phone number and press [Ok].

6. Use the keypad to type a message and press [Ok] to send.
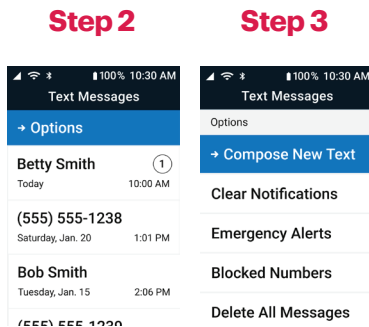
Step 2

Step 3

Text Messages	**Text Messages**
→ Options	Options
Betty Smith — Today 10:00 AM — 1	→ Compose New Text
(555) 555-1238 — Saturday, Jan. 20 1:01 PM	Clear Notifications
Bob Smith — Tuesday, Jan. 15 2:06 PM	Emergency Alerts
(555) 555-1238	Blocked Numbers
	Delete All Messages

Checking Emergency Alerts

Emergency Alerts show active emergency alerts in your area. You will get a notification when the phone receives an emergency alert.

To check emergency alert messages:

1. From the Main Menu, select **Text Messages** and press [Ok].

2. Select **Options** and press [Ok].

3. Select **Emergency Alerts** and press [Ok].

Step 3

Text Messages
Options
Compose New Text
Clear Notifications
→ Emergency Alerts
Blocked Numbers
Delete All Messages
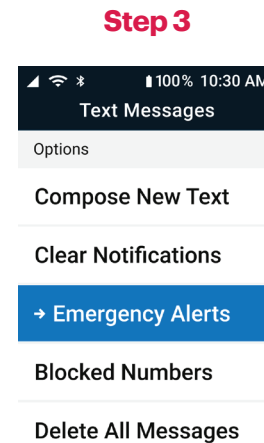
Typing Text Messages with the Keypad

You can use the numeric keypad to enter numbers, letters and symbols to compose your text message.

Use these buttons to type a message on the phone's numeric keypad:

• **2–9** – Types numbers and letters.

• ⬆️Up, ⬇️Down, ◀️L and R▶️ **arrows** – Move over the typed letters.

• Back – Delete a character.

• 0␣ – Add a space.

Typing Text Messages with the Keypad (continued)

• 1₀₀ – Add a period.

• ✱!@$% – Displays a list of punctuation that you can select.

• #abc123 – Press repeatedly to cycle through the text entry modes (Quick Text, abc, Abc, ABC and 123).

56

57
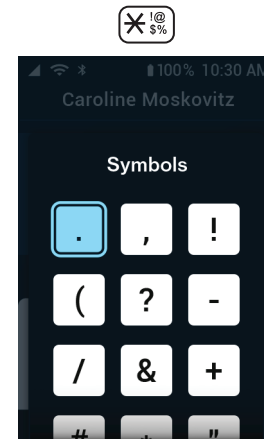
Typing Text Messages with the Keypad (continued)

While typing a message, press ⌗ to choose one of these text entry modes:

- **Quick Text** (Predictive) – The phone predicts what word you are typing. Press the button with the letter you need once. When you're done typing a word, select the word you want with the ◀ L and R ▶ arrows.
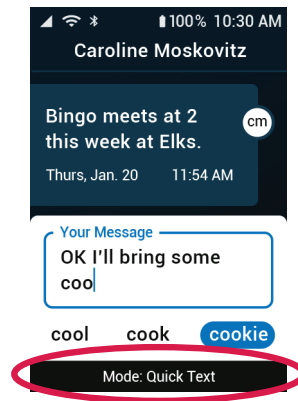
Typing Text Messages with the Keypad (continued)

- **abc (All Lowercase)** – Press a button repeatedly to cycle through the letters. All letters are lowercase.

- **Abc (Initial Capitalized)** – Press a button repeatedly to cycle through the letters. The first letter is capitalized, and then the mode changes to "abc."

- **ABC (All Capitalized)** – Press a button repeatedly to cycle through the letters. All letters are uppercase.

- **123 (Numeric)** – Types numeric characters only.

Sending Photo Messages

1. From the Main Menu, select **Photos & Videos** and press `Ok`.

2. Select **Photo/Video Gallery** and press `Ok`.

3. Select a photo and press `Ok`.

4. Select **Photo Options** and press `Ok`.

5. Select **Share Photo** and press `Ok`.

6. Choose either **From Contacts** or **New Number**.

7. Select the recipient or enter the phone number.

8. Type a message and press `Ok` to send.

Deleting a Single Text Message Conversation

1. From the main menu, select **Text Messages** and press `Ok`.

2. Select a text conversation and press `Ok`.

3. Select **Options** and press `Ok`.

4. Select **Delete Conversation** and press `Ok`.

5. The phone confirms that you want to delete the message. Select **Delete** again and press `Ok`.

Step 3

100% 10:30 AM
Betty Smith

Bingo meets at 2 this week at Elks.

Today   10:00 AM

Reply   → Options

Step 4

100% 10:30 AM
Betty Smith

Options

Place Call

→ Delete Conversation

Block Contact
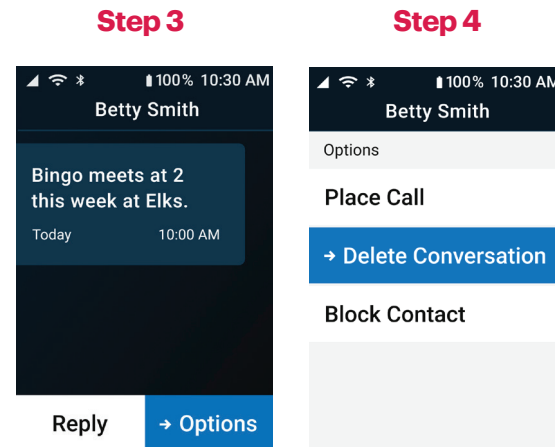
Deleting a Single Text Message Conversation (continued)

Deleting Text Message Inbox:

1. From the main menu, select **Text Messages** and press ⟨Ok⟩.

2. Press ⟨▲Up⟩ and select **Options** and press ⟨Ok⟩.

3. Select **Delete Conversation** and press ⟨Ok⟩.

4. Select **Yes, Delete** and press ⟨Ok⟩.

Clearing Text Message Notifications:

1. From the main menu, select **Text Messages** and press ⟨Ok⟩.

2. Press ⟨▲Up⟩ and select **Options** and press ⟨Ok⟩.

3. Select **Clear Notifications** and press ⟨Ok⟩.

Section 5: Photos & Videos

Topics

- Photos & Videos Overview
- Taking a Photo
- Recording a Video
- Viewing Your Photos and Videos
- Deleting Your Photos and Videos
- Sharing Your Photos
- Saving Photos & Videos from Text Messages

Photos & Videos Overview

The Camera allows you to take pictures and videos of precious moments and share with friends and family.

Select **Photos and Videos** from the Main Menu for the following options:

A. Take Photo – Capture a photo.

B. Take Selfie Photo – Capture a photo of yourself.

C. Record Video – Take a video of others.

D. Record Selfie Video – Take a video of yourself.

E. Photo/Video Gallery – View photos and videos you have captured or received.

100% 10:30 AM

Photos & Videos

A → Take Photo

B Take Selfie Photo

C Record Video

D Record Selfie Video

E Photo/Video Gallery
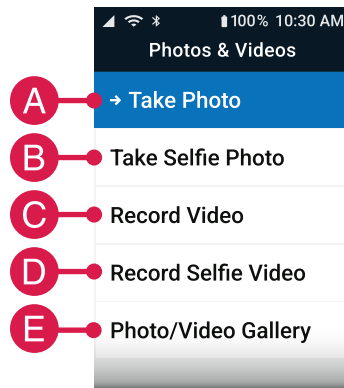
Taking a Photo

1. From the Main Menu, select **Photos & Videos** and press Ok .

2. Select **Take Photo** and press Ok .

3. Aim the camera and press Ok to take a picture.

4. The photo is automatically saved to your photo gallery. Select **Done** and press Ok . To delete the photo, select **Delete** and press Ok .

NOTE *Press* ▲ *to zoom in and* ▼ *to zoom out.*

Step 3

3x

2x

1x

→ Capture   Options

Recording a Video

1. From the Main Menu, select **Photos & Videos** and press [Ok].

2. Select **Record Video** and press [Ok].

3. Aim the phone toward the subject and press [Ok] to start recording.

4. When you are finished, press [Ok] to stop recording.

5. Your video is automatically saved in your photo gallery. Select **Done** and press [Ok].

Step 2   **Step 4**

100% 10:30 AM
Photos & Videos
Take Photo
Take Selfie Photo
→ Record Video
Record Selfie Video
Photo/video gallery

→ Record   Options

NOTE *Press* [▲ Up] *to zoom in and* [▼ Down] *to zoom out.*

Viewing Your Photos and Videos

After you have captured a photo or video, you can view it by accessing the Photo/Video Gallery.

1. From the Main Menu, select **Photos & Videos** and press [Ok].

2. Select **Photo/Video Gallery** and press [Ok].

3. Use the [▲ Up], [▼ Down], [◄ L] and [► R] arrows to navigate through the photos.

4. Select a photo or video and press [Ok] to view it.

Deleting Your Photos and Videos

While viewing your Photo/Video Gallery, you can delete any photos that you no longer need.

1. From the Main Menu, select **Photos & Videos** and press [Ok].

2. Select **Photo/Video Gallery** and press [Ok].

3. Use the [▲], [▼], [◀] and [▶] arrows to navigate through the photos.

4. Select a photo or video and press [Ok] to view it.

Deleting Your Photos and Videos (continued)

5. Press [Ok] to open **Photo Options**.

6. Select **Delete Photo** or **Delete Video** and press [Ok].

7. Select **Delete** again and press [Ok].

Step 5   **Step 7**

Photo Options

Share Photo

View Photo Details

→ Delete Photo
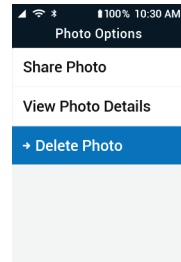
→ Photo Options

Sharing Your Photos

Text the photos you take to other people.

1. From the Main Menu, select **Photos & Videos** and press $\boxed{\text{Ok}}$.

2. Select **Photo/Video Gallery** and press $\boxed{\text{Ok}}$.

3. Select a photo and press $\boxed{\text{Ok}}$.

4. Select **Photo Options** and press $\boxed{\text{Ok}}$.

Sharing Your Photos and Videos (continued)

5. Select **Share Photo** and press $\boxed{\text{Ok}}$.

6. Choose either **From Contacts** or **New Number**.

7. Select the recipient or enter the phone number.

8. Type a message and press $\boxed{\text{Ok}}$ to send.

Step 5
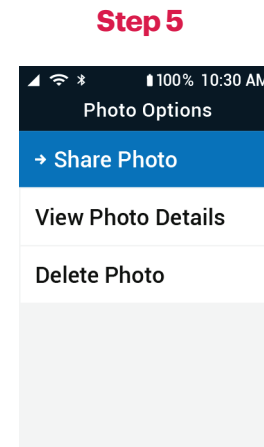
Saving Photos & Videos from Text Messages

1. From the Main Menu, select **Text Messages** press $\boxed{\text{Ok}}$.

2. Select a **contact or phone number** and press $\boxed{\text{Ok}}$. Your conversation with that person opens.

3. Press the up arrow to **highlight** the picture or video you want to save and press $\boxed{\text{Ok}}$.

4. Select **Photo/Video** Options and press $\boxed{\text{Ok}}$.

5. Select **Save to Gallery** and press $\boxed{\text{Ok}}$. You will get a confirmation that your photo/video has been successfully saved to Gallery.

Section 6: Amazon Alexa

Topics

- Setting up Alexa
- Setting up the Lively Skill

- Using Alexa
- Disabling Alexa

For additional resources, visit **lively.com/fliplearn**.

Setting up Alexa

Amazon Alexa gives you a way to easily navigate your phone with voice controls. Alexa is optional but can provide a better experience when using the phone.

1. From the Main Menu, select **Amazon Alexa** and press ⟨Ok⟩.

2. Select **Set Up Alexa** and press ⟨Ok⟩.

NOTE *Connection of your Amazon account to Alexa on your Jitterbug Flip2 allows for personalized answers to questions like "Alexa, what is the weather forecast?" or "Alexa, what is the current time?" based on the location registered in your Amazon account.*

Step 1

📶 🔋 ✳ ▮100% 10:30 AM
Main Menu
My #(888) 555-5555

Phone   ④
Text Messages   ④
Contacts
→ ◯ Amazon Alexa
Photos & Video

Step 2

📶 🔋 ✳ ▮100% 10:30 AM
Welcome to Alexa

Amazon processes Alexa interactions in the cloud. by selecting the "Set Up Alexa" link below, you accept all Terms & Conditions.

Read Terms/Privacy

→ Set Up Alexa
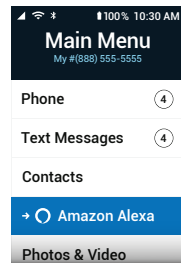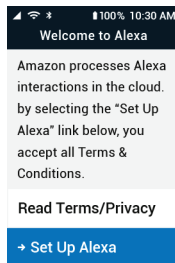
Setting up Alexa (continued)

3. Select **Sign In To Amazon** and press ⟨Ok⟩.

   OR

   Select **Skip Sign-In** and press ⟨Ok⟩. Skip to step 8 on page 76.

   (Create an Amazon account if you do not already have one.)

4. On a computer or tablet, go to **amazon.com/us/code**, log in to your Amazon account, and on the Register Your Device page enter the code that displays on your Jitterbug Flip2 phone screen.

Step 4

📶 🔋 ✳ ▮100% 10:30 AM
Sign In to Amazon

Using a computer or tablet, go to amazon.com/code and enter this code:

4C2EFA

→ Cancel
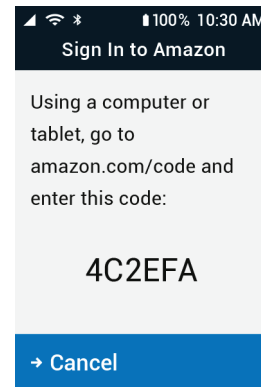
Setting up Alexa (continued)

5. Wait while Amazon Alexa connects with your Amazon account. The **Connecting to Account** screen will display on your Jitterbug Flip2.

6. Press [Ok] on the Success screen to select **Next**.

7. To test Alexa, your Jitterbug Flip2 will prompt you to say "Alexa, how are you?" out loud. Alexa will respond to your question.

8. After testing Alexa, select **Skip to Using Alexa** and press [Ok]

9. Press [Ok] to select **Next: Using Alexa**.

Step 7

Let's Test Alexa

Listening...

Say:
"Alexa, how are you?"

→ Skip to Using Alexa
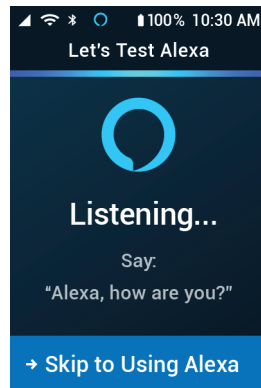
Setting up Alexa (continued)

10. Choose how you want to use Alexa and press [Ok]:

The "Just Ask Alexa" setting allows you to ask Alexa questions after simply flipping open the phone.

OR

The "Use From Menu" setting adds additional steps of pressing the Down arrow to highlight "Amazon Alexa" on the Main Menu and pressing [Ok] before you can ask Alexa questions.

11. The setup success screen displays. Press [Ok] to close.

Step 10

Amazon Alexa
and screen is on. Select "Use From Menu" if you want to activate Alexa from the phone's Main Menu yourself.

Select How You Will Use Alexa

→ Just Ask Alexa

Use From Menu

OR

Amazon Alexa
Select "Use from Menu" below if you want to activate Amazon Alexa from your phone's Main Menu yourself.

Select How You Will Use Alexa

Just Ask Alexa

→ Use From Menu
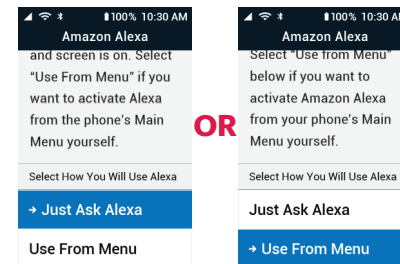
Setting up the Lively Skill

The Lively skill allows you to use your voice to:

- Make calls to contacts stored in your Jitterbug Flip2

- Help write and send text messages to contacts stored in your Jitterbug Flip2

- Check your Jitterbug Flip2 battery level

- Get your Jitterbug Flip2 phone number

- Find out how many minutes remain on your monthly plan

- Find out how many texts you have left on your monthly plan

Before you start, make sure you have set up Alexa and connected to your Amazon account.

Setting up the Lively Skill (continued)

1. Use a computer or tablet to go to **amazon.com** and sign into your Amazon account.

2. Click the "All" drop-down to the left of the search bar, select **Echo and Alexa** then select **Alexa Skills**.

3. Enter "Lively" into the search bar and press **Enter**.

Step 2
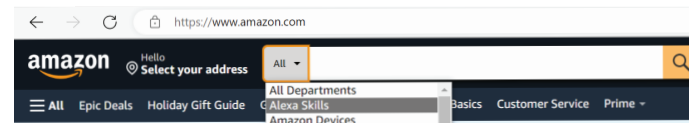
Setting up the Lively Skill (continued)

4. Select **Lively for Jitterbug Flip2** from the skill list and click **ENABLE** in the upper right corner.

5. The Lively account sign-in page opens. If you have already created a Lively account, sign in using your Lively account credentials. If you have not registered, click "Create an Account" and complete account registration.

NOTE *If you don't know your passphrase, call customer service at 1.800.733.6632.*

Step 4

Lively for Jitterbug Flip2
by Lively
Rated: Guidance Suggested
★★☆☆☆ 153
Free to Enable

"Alexa, ask Lively to call Robert."

"Alexa, ask Lively to text Bill."
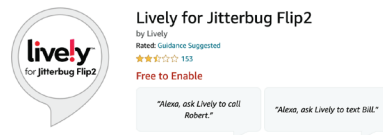
Setting up the Lively Skill (continued)

6. The Name your devices page displays. Create a personal nickname to enter in the box under the phone number of your Jitterbug Flip2. Click **Submit**.

7. The page displays confirming the Lively skill has been successfully linked.

NOTE *Alexa uses this nickname to identify the device. For example, with a nickname, Alexa can say "Jane's phone has 30 minutes remaining for this month" instead of "888.555.5555 has 30 minutes remaining for this month."*

Setting up the Lively Skill (continued)

To confirm the Lively skill works correctly:

1. Make sure your phone is flipped open and say "Alexa, open Lively."

2. Lively skill: "Welcome to Lively! I don't recognize the device you're using. It's either new, or something has changed on it. When you created your account, you provided a name for each phone. This allows it to place calls or send a text. Is this a phone you want to set up to place calls or send texts?"

3. You say "Yes."

4. Lively skill: "Is this the phone for: <nickname you provided for your Jitterbug Flip2>?"

Setting up the Lively Skill • To confirm the Lively skill works correctly (continued):

5. You say "Yes."

6. Lively skill: "Alright! This phone is now assigned to <nickname>. Do you want to learn what you can do with Alexa on your phone?"

7. You say "Yes."

Using Alexa

Use Alexa to help navigate the phone or find answers to questions.

Ask Alexa a Question:

1. Open the phone.

OR

From the Main Menu, select **Amazon Alexa** and press (Ok).

NOTE *If you're in a low signal area, connect to a Wi-Fi network for the best experience.*

Using Alexa • Ask Alexa a Question (continued):

2. To get started, simply ask a question. Start by saying the word "Alexa" for general questions.

"Alexa, what is the weather in Seattle?"
"Alexa, what time is it in Denver?"
"Alexa, set a timer for 1 minute."

3. Alexa answers your question and returns you to the Main Menu.

NOTE *If you ask something that Alexa cannot do, Alexa will tell you that it is not supported.*

Using Alexa (continued)

Ask the Lively Skill:

The Lively skill helps you navigate and interact with your phone through Alexa.

Before using Alexa for Lively interactions, make sure you have completed Alexa and Lively skill setup. Note: If you're in a low signal area, connect to a Wi-Fi network for the best experience.

1. Open the phone.

> **OR**

From the Main Menu, select **Ask Alexa** and press ⏹Ok.

Using Alexa • Ask the Lively Skill (continued):

2. To get started, just say "Alexa, ask Lively..."

You can ask the Lively skill for help with things like:

"Alexa, ask Lively to call Dr. Smith."
"Alexa, ask Lively to text Bill."
"Alexa, ask Lively how many minutes I have left."

3. Alexa answers your question and returns you to the Main Menu.

NOTE *Contacts must be entered into your phone to call or text with Alexa. When you access the Lively skill to place calls or write texts, Alexa will repeat the contact name back to you to confirm the correct contact is selected, then will place the call or ask you to speak your short text message. You can review and edit the text before you send the text.*

Disabling Alexa

If you want to stop using Alexa on your Jitterbug Flip2, follow these four steps to disable Alexa.

1. From the Main Menu, select **Settings** and press `Ok`.

2. Select **Amazon Alexa** and press `Ok`.

3. Select **Sign Out of Amazon** or **Disable Alexa** and press `Ok`.

4. Select **Sign Out of Amazon** or **Disable Alexa** and press `Ok` again to confirm.

`NOTE` *To use Alexa again, you must complete Amazon Alexa setup again.*

Section 7: Helpful Tools

Topics

- Flashlight
- Magnifier
- Clock
- Calculator

- FM Radio
- Mobile Support
- Reminders

Flashlight

The built-in flashlight helps you see in low light.

1. From the Main Menu, select **Help Tools** and press $\boxed{\text{Ok}}$.

2. Select **Flashlight** and press $\boxed{\text{Ok}}$.

3. Select **On** and press $\boxed{\text{Ok}}$.

4. To turn off the flashlight, close the phone.

$\boxed{\text{NOTE}}$ *The flashlight automatically turns off after 15 minutes to save battery.*

Magnifier

The magnifier tool uses the phone's camera to help you see small text or objects.

1. From the Main Menu, select **Help Tools** and press $\boxed{\text{Ok}}$.

2. Select **Magnifier** and press $\boxed{\text{Ok}}$.

3. Aim the camera and press $\boxed{\text{Up}}$ to zoom in and $\boxed{\text{Down}}$ to zoom out.

4. Press $\boxed{\text{Ok}}$ to Freeze or Unfreeze the image.

Step 3 **Step 4**

→ Freeze Image → Freeze Image
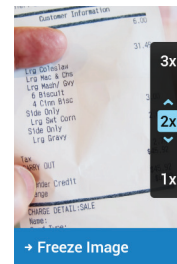
Clock

Set alarms and timers, or use the stopwatch to help keep track of time.

Set the Alarm Clock:

1. From the Main Menu, select **Help Tools** and press `Ok`.
2. Select **Clock** and press `Ok`.
3. Select **Alarm** and press `Ok`.
4. Select **Set New Alarm** and press `Ok`.

Clock • Set the Alarm Clock (continued):

5. Enter the time you want the alarm to go off, using 3–4 digits. For example, enter "700" for 7:00 or "1100" for 11:00.

Step 5

6. Select **AM** or **PM** and press `Ok`.
7. If you want the alarm to repeat, select **Yes** under *Repeat Alarm?* and press `Ok`. Select when you want the alarm to repeat and press `Ok`.
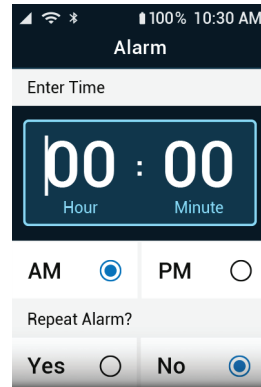
Clock • Set the Alarm Clock (continued):

8. To turn on the alarm, select **Yes** under *Make alarm active?* and press [Ok].

9. Select **Save Alarm** and press [Ok].

10. When the alarm rings, press [Ok] to turn the alarm off.

Step 9
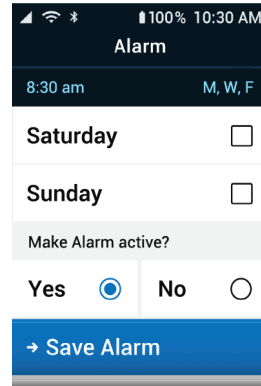
Clock (continued)

Deleting an Alarm:

1. From the Main Menu, select **Help Tools** and press [Ok].

2. Select **Clock** and press [Ok].

3. Select the alarm you want to delete and press [Ok].

4. Select **Delete Alarm** and press [Ok].

5. Select **Delete Alarm** again and press [Ok].

Clock (continued)

Set the Timer:

1. From the Main Menu, select **Help Tools** and press Ok .

2. Select **Clock** and press Ok .

3. Select **Timer** and press Ok .

4. Enter the time you want to count down, using 2 digits in the hour, minute and second fields. For example, enter "01" for 1.

Step 4

96
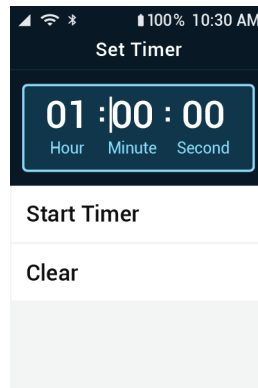
Clock • Set the Timer (continued):

5. Select **Start Timer** and press Ok .

6. When the time is up, the alarm rings. Press Ok to turn the alarm off.

97

Clock (continued)

Use the Stopwatch:

1. From the Main Menu, select **Help Tools** and press [Ok].

2. Select **Clock** and press [Ok].

3. Select **Stopwatch** and press [Ok].

Clock • Use the Stopwatch (continued):

4. Select **Start** and press [Ok]. The stopwatch starts.

To pause, select **Stop** and press [Ok]. Select **Resume** and press [Ok] to start the stopwatch again.

To track laps, select **Lap** and press [Ok]. The lap times are shown at the bottom of the screen.

To reset the time, select **Reset** and press [Ok].

Calculator

The calculator helps you add, multiply, subtract and divide.

1. From the Main Menu, select **Help Tools** and press ⬭Ok⬭.

2. Select **Calculator** and press ⬭Ok⬭.

3. Type the first number.

Calculator (continued)

4. Use the arrows to add an addition 🔼, subtraction 🔽, division ◀ or multiplication ▶ sign.

5. Type the second number.

6. Press ⬭Ok⬭ to calculate the total.

NOTE *Press ✳ to enter a decimal. Press ⬭Back⬭ to delete a character.*
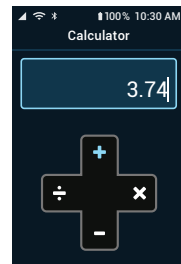
Step 4   **Step 6**
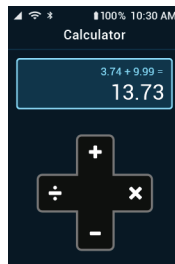
FM Radio

1. Connect headphones to the 3.5mm audio jack on the side of the phone.

2. From the Main Menu, select **Help Tools** and press Ok .

3. Select **FM Radio** and press Ok .

4. To navigate through or save channels:

To find available stations, press ◀L or R▶

Step 4

FM Radio

93.3

KHTS

→ Start Audio

Add As Favorite

Enter Station Number

FM Radio (continued)

To save a station as a favorite, select **Add as Favorite** and press Ok .

To type in a station number with the keypad, select **Enter Station Numbers** and press Ok . Do not enter the decimal. For example, enter "933" to tune to 93.3.

To choose a station you saved, select **Favorite Stations** and press Ok .

Use the phone's volume buttons to raise or lower the volume.

NOTE *While the radio is playing, Now Playing on Radio appears on the Main Menu for quick access to the radio settings.*

Reminders

1. From the Main Menu, select **Help Tools** and press [Ok].

2. Select **Add Reminder** and press [Ok].

3. You will have an option to use suggested Reminder titles from the **Reminder Library** or **Write My Own**. Select an option and press [Ok].

Reminders (continued)

Write My Own:

1. Enter a Description or Details for the timer using the keypad.

2. Use the down arrow key to highlight the Reminder Time.

3. Enter the time you want for the Reminder, using 2 digits in the hour, minute and second fields. For example, enter "01" for 1.

4. Use the down arrow key to select either **AM** or **PM** and press [Ok].

5. Use the down arrow key to select Day(s) of the week and press [Ok].

6. If you would like to add images to your Reminder, use the down arrow key to select **Add Images** (Max 2) and press [Ok].

Reminders • Write My Own (continued):

7. The camera will open. Press [Ok] to Capture Image.

8. Select **Save** and press [Ok] to save image.

9. Select **Discard** and press [Ok] if you would like to take another image.

10. Use the [Down ▼] key to Select **Save Reminder** to Save.

Reminders (continued)

Reminder Library:

1. Select one of the preset Reminders and press [Ok].

2. Use the [Down ▼] key to highlight the Reminder Time.

3. Enter the time you want for the Reminder, using 2 digits in the hour, minute and second fields. For example, enter "01" for 1.

4. Use the down Arrow key to Select either **AM** or **PM** and press [Ok].

5. Use the [Down ▼] key to Select Day(s) of the week and press [Ok]

6. If you would like to add images to your Reminder, use the [Down ▼] key to select **Add Images (Max 2)** and press [Ok].

Reminders • Reminder Library (continued):

7. It will open the Camera, press `Ok` to Capture Image.

8. Select **Save** and press `Ok` to save image.

9. Select **Discard** and press `Ok` if you would like to take another image.

10. Use the ▼ key to Select **Save Reminder** to Save.

Mobile Support

Mobile Support lets the Lively team help you remotely with problems on the phone.

• If you have questions, call us toll-free at:
   1.800.733.6632

Section 8: Changing Settings

Topics

- Urgent Response Service
- Volumes & Sounds
- Notifications
- Emergency Alerts
- Contacts Sort
- Text Mode
- Connecting to Wi-Fi
- Turning Wi-Fi On & Off
- Turning Airplane Mode On & Off
- Connecting with Bluetooth

- Turning Bluetooth On & Off
- Accessibility
- Flip to Answer
- Tips
- Color Options
- Screen Timeout
- Customizing Main Menu
- Hiding Items from your Main Menu
- Reordering Items on your Main Menu

Urgent Response Service

The Urgent Response button on your Jitterbug Flip2 gives you access to our certified Urgent Response Agents who will confirm your location, evaluate your situation, and get you the help you need.

To enable or disable the Urgent Response button:

1. From the Main Menu, select **Settings**, then press Ok .

2. Select **Personalization**, then press Ok .

3. Select **Urgent Response**, then press Ok .

4. Select **Enable** or **Disable** and press Ok .

Urgent Response Service (continued)

To Place an Urgent Response Call:

• Press the ✴ button to call Urgent Response in an uncertain or unsafe situation.

The phone counts down aloud and on-screen before the call is placed. If you need to cancel the call, press Ok .

112

113
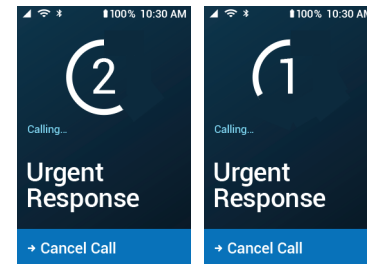
Urgent Response Service • To Place an Urgent Response Call (continued):

5. If the ⭐ button is disabled, dial $\boxed{5_{\text{JKL}}}$ **+** $\boxed{*_{\$\%}^{!@}}$ (5*) and press $\boxed{\text{Ok}}$ for an Urgent Response Agent.

NOTE *If you accidentally call Urgent Response, please remain on the line to inform the Agent there is no emergency. Our Agents are notified of attempted calls, take each one seriously, and are trained to call back to confirm your situation.*

• Dial 9-1-1 in case of emergency.

Volumes & Sounds

Adjust the volume and sounds that the phone makes.

Changing the Ring Tone:

1. From the Main Menu, select **Settings** and press $\boxed{\text{Ok}}$.

2. Select **Volumes & Sounds** and press $\boxed{\text{Ok}}$.

3. Select **Sounds** and press $\boxed{\text{Ok}}$.

4. Select **Ring Tone** and press $\boxed{\text{Ok}}$.

5. Select a ring tone from the list and press $\boxed{\text{Ok}}$.

Volumes & Sounds (continued)

Adjusting the Ring Tone Volume Level:

1. Open the phone. The Main Menu is shown.

2. Press the volume buttons on the side of the phone. The Ring Tone Volume screen shows the current volume level.

NOTE *The exterior volume keys can be locked to prevent accidental presses. See page 121.*

Step 2
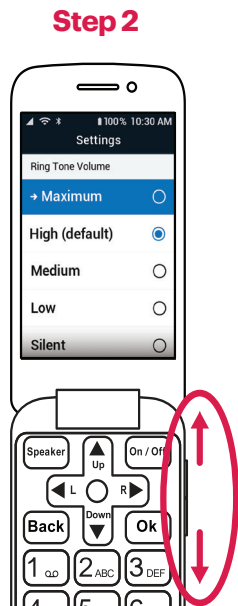
Volumes & Sounds (continued)

Turning Keypad Sounds On or Off:

When keypad sounds are turned on, the phone makes a sound when you press a button.

1. From the Main Menu, select **Settings** and press Ok .

2. Select **Volumes & Sounds** and press Ok .

3. Select **Sounds** and press Ok .

4. Select **Key Tone** and press Ok .

5. Select **On** or **Off** and press Ok .

Volumes & Sounds (continued)

Adjusting the Call Volume Level:

You can raise or lower the speakerphone, earpiece or headphone volume level while on a call. To adjust the volume:

• Press the volume buttons on the side of the phone. A screen shows the current volume level.

Volumes & Sounds (continued)

Adjusting the Headphone Volume Level:

You can adjust the headphone volume while listening to the radio, a call or other audio. To adjust the headphone volume:

• Press the volume buttons on the side of the phone. A screen shows the current volume level.
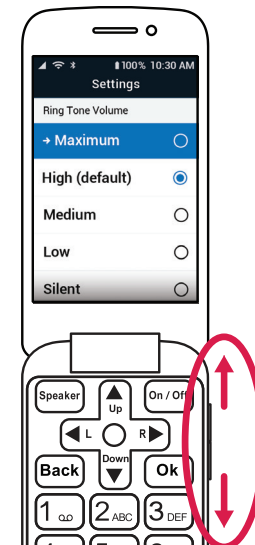
Volumes & Sounds (continued)

Adjusting the Alarm Volume Level:

1. From the Main Menu, select **Settings** and press Ok .

2. Select **Volumes & Sounds** and press Ok .

3. Select **Volumes** and press Ok .

4. Select **Alarm** and press Ok .

5. Select a volume level (**Low, Medium, High** or **Maximum**) and press Ok .

Volumes & Sounds (continued)

Locking the Exterior Volume Buttons:

You can turn off (or lock) the volume buttons on the side of the phone if you keep accidentally pressing them.

1. From the Main Menu, select **Settings** and press Ok .

2. Select **Volumes & Sounds** and press Ok .

3. Select **Volumes** and press Ok .

4. Select **Lock Buttons** and press Ok .

5. Select **Yes** to lock the volume buttons or **No** to unlock them and press Ok .

Volumes & Sounds (continued)

Adjusting Volume Levels with Locked Volume Buttons:

If the exterior volume buttons are turned off, you can adjust the volume in the Settings menu:

1. From the Main Menu, select **Settings** and press [Ok].

2. Select **Volumes & Sounds** and press [Ok].

3. Select **Volumes** and press [Ok].

Volumes & Sounds • Adjusting Volume Levels with Locked Volume Buttons (continued):

4. Select what you want to change the volume of and press [Ok]. You can change the volume of:

• **Ring Tone/Vibration**

• **Speakerphone**

• **Earpiece**

• **Headphone**

• **Alarm**

5. Select a volume level and press [Ok].

Step 4
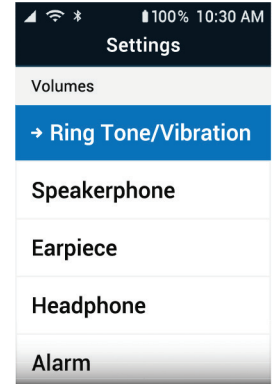
Notifications

Notifications alert you to reminders, communication from other people, or other timely information. A notification can turn on the red LED light on the exterior of your phone and/or display a badge on your main menu.

Your Jitterbug Flip2 allows you to turn on/off notifications and customize how the notification appears.

Customizing the Red Exterior LED Light Notification:

1. From the Main Menu select **Settings** and press `Ok`.

2. Select **Notifications** and press `Ok`.

3. Select **Red LED Light** and press `Ok`.

4. Select the application that you wish to change the notification for and press `Ok`.

5. Select **On** or **Off** and press `Ok`.

Step 3

⊿ 🛜 ✳	🔋100% 10:30 AM
	Settings
Notifications	
→ Red LED Light	
Exterior Screen	
Badges	
Emergency Alerts	
Alerts that turn on the	

Step 4

⊿ 🛜 ✳	🔋100% 10:30 AM
	Settings
Red LED Light	
→ Missed Calls: On	
Voicemails: On	
Text Messages: Off	
Reminders: On	
Alarms: On	
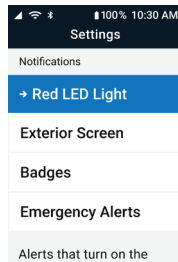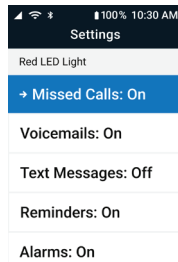
Notifications (continued)

Customizing Badge Notifications:

1. From the Main Menu select **Settings** and press `Ok`.

2. Select **Notifications** and press `Ok`.

3. Select **Badges** and press `Ok`.

4. Select the application that you wish to change the notifications for and press `Ok`.

5. Select **On** or **Off** and press `Ok`.

Step 3

⊿ 🛜 ✳	🔋100% 10:30 AM
	Settings
Notifications	
Red LED Light	
Exterior Screen	
→ Badges	
Emergency Alerts	
Alerts that turn on the	

Step 4

⊿ 🛜 ✳	🔋100% 10:30 AM
	Settings
Badges	
→ Missed Calls: On	
Voicemails: On	
Text Messages: Off	
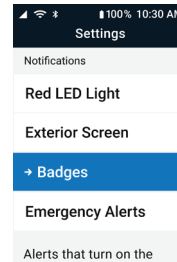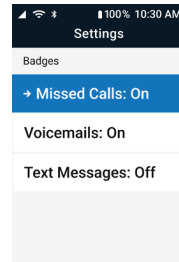
Emergency Alerts

Emergency Alerts show active emergency alerts in your area. You can choose the kinds of alerts you receive on the phone.

Selecting the Types of Emergency Notifications:

1. From the Main Menu, select **Settings** and press Ok .

2. Select **Notifications** and press Ok .

3. Select **Emergency Alerts** and press Ok . A menu of emergency alert types is shown including:

•   **Extreme**

•   **Severe**

Emergency Alerts • Selecting the Types of Emergency Notifications (continued):

•   **AMBER Alerts**

•   **RMT (Required Monthly Test) Alerts**

•   **Public Safety**

•   **State/Local Test**

4. Select an emergency alert and press Ok .

5. Select **On** if you want to receive that type of alert or **Off** and press Ok .

Step 4
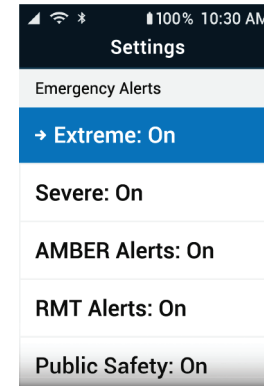
Emergency Alerts (continued)

Changing How Emergency Alerts are Received:

1. From the Main Menu, select **Settings** and press [Ok].

2. Select **Notifications** and press [Ok].

3. Select **Emergency Alerts** and press [Ok].

4. Toward the bottom of the screen, select **Vibrate Alert** or **Audio Alert** and press [Ok].

5. Select **On** or **Off** and press [Ok].

Contacts Sort

Select how your contacts are sorted in the Contacts list.

1. From the Main Menu, select **Settings** and press [Ok].

2. Select **Contact Settings** and press [Ok].

3. Select **Contact Sort** and press [Ok].

4. Select by **First Name** or by **Last Name** and press [Ok].

Step 4
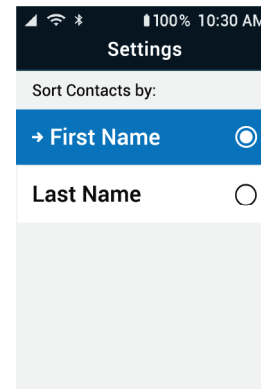
Text Mode

You can choose the default text entry mode that the phone uses.

1. From the Main Menu, select **Settings** and press $\boxed{\text{Ok}}$.

2. Press **Personalization** and press $\boxed{\text{Ok}}$.

3. Select **Text Mode** and press $\boxed{\text{Ok}}$.

4. Choose the text entry mode you want to use and press $\boxed{\text{Ok}}$.

You can select:

•   **Quick Text** (Predictive) – The phone predicts what word you are typing. Press the button with the letter you need once. When you're done typing a word, select the word you want with the $\boxed{◀ \text{L}}$ and $\boxed{\text{R} ▶}$ arrows.

Step 4

◢ 🛜 ✱   100% 10:30 AM
Settings
Default Text Mode
Quick (default) ⦿
➜ **Abc** ◯
abc ◯
ABC ◯
123 ◯
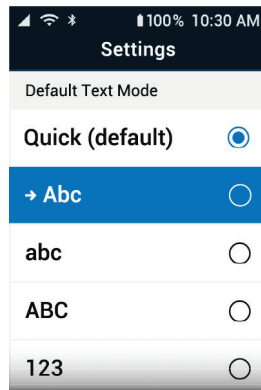
Text Mode (continued)

•   **abc** (All Lowercase) – Press a button repeatedly to cycle through the letters. All letters are lowercase.

•   **Abc** (Initial Cap.) – Press a button repeatedly to cycle through the letters. The first letter is capitalized, and then the mode changes to "abc."

•   **ABC** (All Capitalized) – Press a button repeatedly to cycle through the letters. All letters are uppercase.

•   **123** (Numeric) – Types numeric characters only.

NOTE   *While typing text, you can temporarily change the text entry mode by pressing* $\boxed{\text{\# }^{abc}_{123}}$.

Connecting to Wi-Fi

Make wireless connections with your phone.

1. From the Main Menu, select **Settings** and press `Ok`.

2. Select **Wireless & Networks** and press `Ok`.

3. Select **Wi-Fi** and press `Ok`.

4. Press ▼ and select the name of the Wi-Fi network you want to connect to and press `Ok`. If Wi-Fi is off, select Turn on Wi-Fi and press `Ok`.

5. Enter the Wi-Fi password, select **Connect** and press `Ok`. The phone connects to Wi-Fi.

Step 4

◢ 🛜 ✳ 🔋80% 12:30 PM
Settings
Wi-Fi
Turn Off Wi-Fi
Available Networks
→ NETGEAR88 🛜
John's Wi-Fi 🛜
Netgear-Amy 🛜
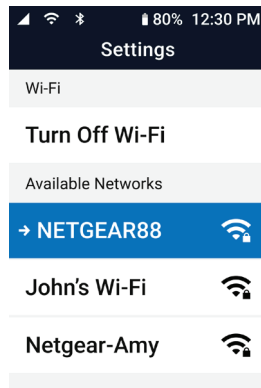
Turning Wi-Fi On & Off

1. From the Main Menu, select **Settings** and press `Ok`.

2. Select **Wireless & Networks** and press `Ok`.

3. Select **Wi-Fi** and press `Ok`.

4. Select **Turn On Wi-Fi** or **Turn Off Wi-Fi** and press `Ok`.

5. Select **On** or **Off** and press `Ok`.

Turning Airplane Mode On & Off

When traveling on an airplane, you may be required to put your phone in Airplane Mode. In Airplane Mode, you cannot make or receive calls (including Urgent Response), or texts.

1. From the **Main Menu**, select **Settings** and press Ok .

2. Select **Wireless & Networks** and press Ok .

3. Select **Airplane Mode** and press Ok .

4. Select **On** or **Off** and press Ok .

Connecting with Bluetooth

Bluetooth allows you to connect wirelessly to devices such as car stereos, portable speakers and wireless headphones. To connect to a Bluetooth device:

1. Turn on the Bluetooth device you want to connect to and put it in Bluetooth pairing mode. See the instructions that came with the device for more information.

2. From the Main Menu, select **Settings** and press Ok .

3. Select **Bluetooth & Hearing Aids** and press Ok .

Connecting with Bluetooth (continued)

4. Select **Pair New Device** and press [Ok]. The phone searches for nearby devices and lists them.

5. Select the Bluetooth device you want to connect to and press [Ok]. The phone pairs to the Bluetooth device.

Step 4

Step 5
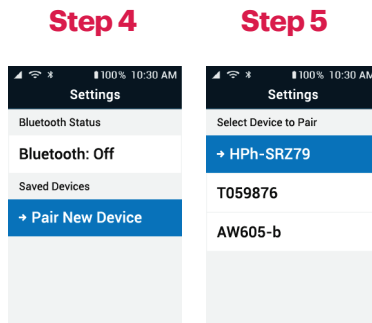
Turning Bluetooth On & Off

1. From the Main Menu, select **Settings** and press [Ok].

2. Select **Bluetooth & Hearing Aids** and press [Ok].

3. Select **Bluetooth** and press [Ok].

4. Select **On** or **Off** and press [Ok].

Accessibility

The Accessibility settings let you customize settings to make it easier to use the phone.

Changing the Text Size:

You can increase the Text Size the phone uses to make it easier to read.

1. From the Main Menu, select **Settings** and press Ok .

2. Select **Accessibility** and press Ok .

3. Select **Text Size** and press Ok .

4. Select **Regular (default)** or **Extra Large** and press Ok .

Accessibility (continued)

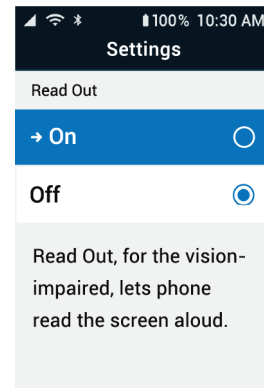**Turning Read Out On or Off:**

Turning on Read Out sets the phone to read screen content out loud to you.

1. From the Main Menu, select **Settings** and press Ok .

2. Select **Accessibility** and press Ok .

3. Select **Read Out** and press Ok .

4. Select **On** or **Off** and press Ok .

Step 4

Settings

Read Out

→ On

Off

Read Out, for the vision-impaired, lets phone read the screen aloud.

Accessibility (continued)

Turning Real Time Text (RTT) On or Off:

Real Time Text lets you use text to communicate during a phone call.

1. From the Main Menu, select **Settings** and press [Ok].
2. Select **Accessibility** and press [Ok].
3. Select **RTT** and press [Ok].
4. Select **On** or **Off** and press [Ok].

    NOTE *To use RTT, select a phone number from the Contacts list, select **Use RTT** and press [Ok].*

Accessibility (continued)

Turning Hearing Aid Compatibility On or Off:

Turning on Hearing Aid Compatibility (HAC) makes the phone compatible with hearing aids during phone calls.
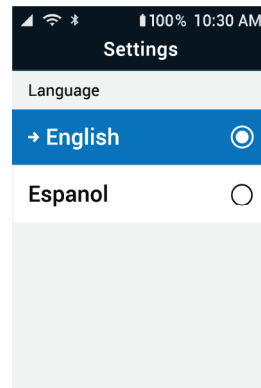
1. From the Main Menu, select **Settings** and press [Ok].
2. Select **Accessibility** and press [Ok].
3. Select **HAC** and press [Ok].
4. Select **On** if you use hearing aids or **Off** if you do not and press [Ok].

Accessibility (continued)

Language:

1. From the Main Menu, select **Settings** and press `Ok`.

2. Select **Personalization** and press `Ok`.

3. Select **Language** and press `Ok`.

4. Select **English** or **Español** and press `Ok`.

Step 4

Flip to Answer

Disabling Flip to Answer:

1. From the Main Menu, select **Settings** and press `Ok`.

2. Select **Personalization** an press `Ok`.

3. Select **Answer on Flip Open: On** and press `Ok`.

4. Select **Off** and press `Ok`.

Tips

Tips shows helpful information about how to navigate and use the phone.

1. From the **Main Menu**, select **Settings** and press Ok .

2. Select **Accessibility** and press Ok .

3. Select **Tips** and press Ok .

4. Select **On** or **Off** and press Ok .

Color Options

You can customize the color the phone uses to highlight a menu item for screen navigation.

Step 3

1. From the Main Menu, select **Settings** and press Ok .

2. Select **Personalization** and press Ok .

3. Select **Highlight Color** and press Ok .

4. Select the color the phone should use when highlighting a menu item and press Ok .
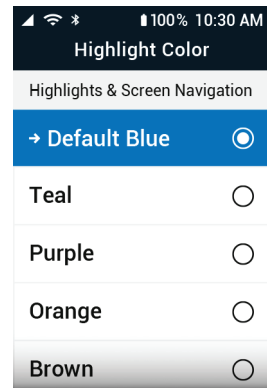
Screen Timeout

Time the screen turns off to save battery power.

1. From the Main Menu, select **Settings** and press Ok .

2. Select **Personalization** and press Ok .

3. Select **Screen Timeout** and press Ok .

4. Select the amount of time you would like before the screen turns off and press Ok .
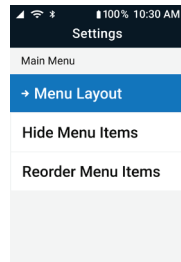
Customizing Main Menu

Change the layout and remove, add, and reorder the items on your Main Menu.

Changing Main Menu Layout:

In List View, Main Menu items are displayed in a list. In Large View, Main Menu items are displayed one at a time with larger text.

1. From Main Menu, select **Settings** and press Ok .

2. Select **Main Menu** and press Ok .

3. Select **Menu Layout** and press Ok .

4. Select **List View** or **Large View** and press Ok .

Step 3

Step 4

Settings		Settings	
Main Menu		Menu Layout	
→ Menu Layout		→ List View	◉
Hide Menu Items		Large View	○
Reorder Menu Items		Main Menu items are displayed in a list.	
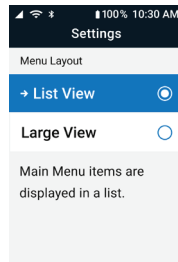
Hiding Items From Your Main Menu

Choose items you want to hide from your Main Menu list.

1. Select **Settings** and press Ok.
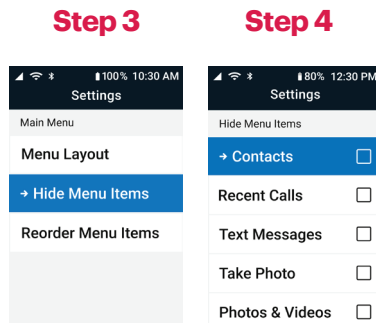2. Select **Main Menu** and press Ok.
3. Select **Hide Menu** items and press Ok.
4. Select an item to hide and press Ok.
5. Press ▼ and select **Save Changes** and press Ok.

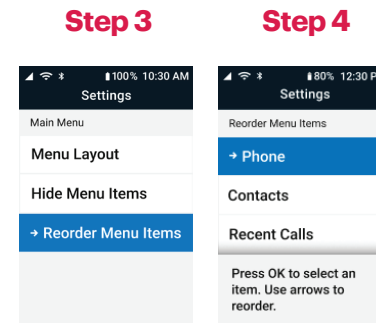To stop hiding an item, follow the same steps as above.

Step 3

Settings
Main Menu
Menu Layout
→ Hide Menu Items
Reorder Menu Items

Step 4

Settings
Hide Menu Items
→ Contacts ☐
Recent Calls ☐
Text Messages ☐
Take Photo ☐
Photos & Videos ☐

Reordering Items on Your Main Menu

Change the order of the items on your Main Menu list.

1. Select **Settings** and press Ok.
2. Select **Main Menu** and press Ok.
3. Select **Reorder Menu Items** and press Ok.
4. Select an item to move and press Ok.
5. Press ▲ or ▼ to move the item. When in the desired place, press Ok.
6. When finished reordering, press ▼ to select **Save Changes** and press Ok.

Step 3

Settings
Main Menu
Menu Layout
Hide Menu Items
→ Reorder Menu Items

Step 4

Settings
Reorder Menu Items
→ Phone
Contacts
Recent Calls
Press OK to select an item. Use arrows to reorder.

Section 9: Additional Information

Topics

- Notification Pop-Ups
- Brain Games
- Getting Information About Your Phone
- Contacting Us

Brain Games

The phone has fun brain-training games to help improve your memory and navigation.

1. From the Main Menu, select **Games** and press $\boxed{\text{Ok}}$.

2. **Eye for Detail** – Work out your memory for better recall later. Briefly view a series of 3-5 images on the screen and then match where identical images appeared.

3. **Right Turn** – Exercise your spatial rotation skills to improve navigation. View two images side by side and decide if they are the same or if they are mirror images.

4. **To-Do List Training** – Exercise your short-term memory. Review a set of instructions, and use your memory to follow them in order.

Getting Information About Your Phone

1. From the Main Menu, select **Settings** and press $\boxed{\text{Ok}}$.

2. Select **Device Info** and press $\boxed{\text{Ok}}$. A menu of available device information is shown, including information about:

    - Phone Usage (Minutes and Texts Used)
    - About Device
    - Device Storage
    - Battery
    - Signal
    - Legal Info

3. Select a category that you want more information about and press $\boxed{\text{Ok}}$.

Additional Support

At Lively, we provide you with easy-to-follow educational tools for the way you want to learn. Whether you want to learn the basics or are ready for advanced features, we're here to help every step of the way. Go to **lively.com/support** to access additional educational tools to make you a Jitterbug Flip2 expert.

There you'll find:

• Frequently Asked Questions

• How-to Videos

• How-to Cards

• And more!

Contacting Us

If you have any questions or comments, we're here to help:

• Send us an email at:
  customercare@lively.com

• Call us toll-free at:
  1.800.733.6632

• Write to us at:
  9390 Gateway Dr., Suite 100
  Reno, NV 89521

Legal

Customer Agreement

BY USING THE PHONE AND LIVELY SERVICES, YOU ARE AGREEING TO BE BOUND BY THE CUSTOMER AGREEMENT. TO REVIEW THE MOST CURRENT VERSION OF THE CUSTOMER AGREEMENT, WHICH GOVERNS YOUR USE OF THE PHONE AND LIVELY SERVICES, PLEASE VISIT **WWW.LIVELY.COM/LEGAL/CUSTOMER-AGREEMENT**.

Arbitration Agreement, Class Action Waiver, Jury Waiver, and Forum Selection Clause

BY USING THE PHONE AND LIVELY SERVICES, YOU ARE AGREEING TO BE BOUND BY OUR ARBITRATION AGREEMENT, CLASS ACTION WAVIER, AND FORUM SELECTION CLAUSE IN THE CUSTOMER AGREEMENT. TO REVIEW THE MOST CURRENT VERSION OF THIS CLAUSE, PLEASE VISIT **WWW.LIVELY.COM/LEGAL/CUSTOMER-AGREEMENT**.

Limited Warranty

To View Our Standard Limited Warranty for Lively products, please visit **https://www.lively.com/legal/warranty**.

Privacy Policy

If you would like to learn more about our privacy practices, please visit **https://www.lively.com/legal/privacy-policy**.

If you would like to learn more about your rights under individual state laws, please visit **https://www.lively.com/legal/states-rights-privacy-policy**.

Health And Safety Statement

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

TRAFFIC SAFETY:

Given that studies show that using a phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their phone when the vehicle is not parked. Check the laws and regulations on the use of wireless phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

CONDITIONS OF USE:

You are advised to switch off the phone from time to time to optimize its performance.

Remember to abide by local authority rules of mobile phone use on aircrafts.

If your phone is a unibody device, where the back cover and battery are not removable, dissembling the phone will void your warranty. Disassembling the phone can cause bodily injury if the battery is punctured.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions, such as moisture, humidity, rain, infiltration of liquids, dust, sea air, etc. The manufacturer's recommended operating temperature range is -20°C (-4°F) to +60°C (140°F).

At over 55°C (131°F), the legibility of the phone's display may be impaired, though this is temporary and not serious.

Do not open, dismantle, or attempt to repair your phone yourself.

Do not drop, throw, or bend your phone.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your phone model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your phone should not be disposed of in a municipal waste.

Please check local regulations for disposal of electronic products.

Remember to make backup copies or keep a written record of all important information stored on your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, orientation, or movements.

PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your phone regarding taking photographs and recording sounds with your phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorization has been obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your phone (including the carrier) disclaim any liability which may result from improper use of the phone.

BATTERY:
For non-unibody device, where the battery is removable:

- Do not attempt to open the battery due to the risk of toxic fumes and burns;

- Do not puncture, disassemble, or cause a short circuit in a battery;

- Do not burn or dispose of a used battery in the garbage or store it at temperatures above 60°C (140°F).

- Batteries must be disposed of in accordance with locally applicable environmental regulations.

- Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCL Communication Ltd. and/or its affiliates.

For unibody device, where the battery is not removable:

- Do not attempt to eject, replace, or open battery;

- Do not puncture the back cover of your phone;

- Do not burn or dispose of your phone in the garbage or store it at temperatures above 60°C (140°F).

Phone and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.

This symbol on your phone, the battery, and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these items of equipment;

- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

In non-European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

In the United States you may learn more about CTIA's Recycling Program at **http://www.gowirelessgogreen.org/**

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

WARNING: This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

CHARGERS:

Home A.C./ Travel chargers will operate within the temperature range of: -10°C (14°F) to 50°C (122°F).

The chargers designed for your phone meet the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country):

Travel charger: Input: 100-240 V, 50/60 Hz, 200 mA

                    Output: 5V, 1A

Battery: Lithium 1780 mAh

Radio waves

THIS PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the phone transmitting at its highest certified power level in all tested frequency bands.

This device is complied with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of **www.fcc.gov/oet/ea/fccid** after searching for FCC ID: 2ACCJN064 for 4058P.

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the phone. Before a phone model is available for sale to the public, compliance with national regulations and standards must be shown.

The highest SAR value for 4058P when tested is 0.66W/Kg for use at the ear and 1.12W/Kg for use close to the body.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government

requirement for RF exposure.

For body-worn operation, the phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 15 mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: **http://www.ctia.org/**

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep phones away from the head and body. Additional WHO information about electromagnetic fields and public health are available on the following website: **http://www.who.int/peh-emf**.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna;

- Increase the separation between the equipment and receiver;

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected;

- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

Your phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with a headset or usb data cable.

If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 15 mm away from the body.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorized devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), use network security. These precautions will help prevent unauthorized access to your device. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organizational measures to protect all personal data, for example against unauthorized or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

- The technical possibilities available;

- The costs for implementing the measures;

- The risks involved with the processing of the personal data, and;

- The sensitivity of the personal data processed.

You can access, review and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

US Information Concerning the Federal Communications Commission ("FCC") Requirements for Hearing Aid Compatibility with Wireless Devices

When wireless devices are used near hearing devices (such as hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference, and wireless devices also vary in the amount of interference that they generate.

The wireless telephone industry has developed ratings to assist hearing device users in finding wireless devices that may be compatible with their hearing devices. Not all wireless devices have been rated. Wireless devices that are rated will have the rating displayed on the box together with other relevant approval markings.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device is vulnerable to interference, you may not be able to use a rated wireless device successfully. Consulting with your hearing health professional and testing the wireless device with your hearing device is the best way to evaluate it for your personal needs.

HAC rating (ANSI 2011): M4/T4

This phone has been tested and rated under the American National Standard Institute (ANSI) C63.19-2011 hearing-aid compatibility standard. The ANSI standard for hearing-aid compatibility contains two types of ratings:

M: For reduced radio-frequency interference to enable acoustic coupling with hearing aids that don't operate in

telecoil mode

T: For inductive coupling with hearing aids operating in telecoil mode

A phone is considered hearing-aid compatible if it is rated M3 or M4 for acoustic coupling and T3 or T4 for inductive coupling.

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from wireless devices.

For more information about the actions that the FCC has taken with regard to hearing-aid compatibility with

wireless devices and other steps that the FCC has taken to ensure that individuals with disabilities have access to

telecommunications services, visit **www.fcc.gov/cgb/dro**.
FCC ID: 2ACCJN064 for 4058P.

This product meets applicable national SAR limits of 1.6 W/kg. The specific maximum SAR values can be found on **Radio waves** section.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 15 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your phone near your ear while the loudspeaker is in use.

WARNING: This product can expose you to chemicals including lead, which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to **www.P65Warnings.ca.gov**.

Frequency Stability

The product meets Section 15.407(g) requirements from KDB 789033 D02v02r01. The emissions are maintained within the band of operation under all conditions of normal operation.

a) Do not disassemble or open crush, bend or deform, puncture or shred

b) Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.

c) Only use the battery for the system for which it is specified

d) Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.

e) Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.

f) Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

Only authorized service providers shall replace battery. (If the battery is non-user replaceable).

g) Promptly dispose of used batteries in accordance with local regulations

h) Battery usage by children should be supervised.

j) Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.

k) Improper battery use may result in a fire, explosion or other hazard.

Index

Symbols

3.5mm audio jack **4**, **102**

A

Accessibility
 phone reads content *139*
Accessibility settings **137**
adding
 Contacts *22, 23*
alarm clock
 adjusting volume *120*
 deleting alarm *95*
 setting alarm *92*
Alerts **11**
Alexa
 Disabling *88*
 setting up *74*
 using *84*

Answering Calls **47**
Arrows
 directional *6*
 navigation *6, 19*
audio jack **102**
 3.5mm *4*

B

Back button **6**, **19**
 text messages *56*
basics
 adding contacts *22, 23*
 calling a contact *26*
 connecting to Wi-Fi *31*
 learning *21*
 making a Call *25*
 sending text messages *27*
 taking photos *29*
 turning phone on/off *22*
 voicemail greeting *30*
battery

 charging *7*
 charging with Charging Base *8*
 charging with USB cable *7*
 level *17*
 status bar *17*
Blocked Numbers **42**, **43**, **44**
Bluetooth
 connecting *135*
 status *17*
button
 back *6, 19*
 in text messages *56*
 navigation *19*
 Ok *6, 9, 19*
 Power *5*
 Speakerphone *5, 6*
 Urgent Response *5, 6*
 volume *3*

C

Calculator **100**

Index

Index

lively® | From **BEST BUY** Health™

To learn more, visit **lively.com/support**