

Broadband Facts

Best Buy Health, Inc.

Basic – Talk and Text Plan with Alexa

Mobile Broadband Consumer Disclosure

Monthly Price

\$24.99

This Monthly Price is not an introductory rate.

This Monthly Price requires a monthly contract.

Additional Charges & Terms

Provider Monthly Fees

Talk & Text Plan: Preferred **\$44.99**

Talk & Text Plan: Premium **\$54.99**

Universal Service Fee

\$3.32 (without paperless billing)

\$2.66 (with paperless billing)

Administrative & Regulatory Fee **\$3.23**

Other Surcharges **Varies by customer location**

One-time Fees at the Time of Purchase

Activation Fee **\$35**

Universal Service Fee for Phone Activation

\$4.65 (activation by phone)

\$3.32 (activation online)

Early Termination Fee

None

Government Taxes

Varies by state

Discounts & Bundles

[Click here](#) for available billing discounts and pricing options for broadband service bundled with other services.

\$5 discount for new customers enrolling in paperless billing.

\$10 discount on activation fee for new customers when activated online.

Affordable Connectivity Program (ACP)

The ACP is a government program to help lower the monthly cost of internet service. To learn more about the ACP, including to find out whether you qualify, visit [GetInternet.gov](https://www.getinternet.gov)

Participates in the ACP

Not Applicable

Speeds Provided with Plan

Typical Download Speed **~9.29 - 11.4 Mbps**

Typical Upload Speed **~0.21 - 6.07 Mbps**

Typical Latency **~15 ms**

Data Included with Monthly Price

500MB

Charges for Additional Data Usage **None**

Data speeds will be reduced to 168Kbps if data usage exceeds 1GB in a billing cycle. Speeds will be restored at the beginning of the next billing cycle.

Network Management

[Read our policy](#)

Privacy

[Read our policy](#)

Customer Support

Contact Us: 1(800)-733-6632

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumers](https://www.fcc.gov/consumers)

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